

NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION – TARIFF NO. 1

NORTHLAND TELEPHONE COMPANY OF MAINE, INC.
d/b/a FairPoint New England

Regulations and Schedule

Of

Rates and Charges

TARIFF

Effective in the Towns of

EAST CONWAY AND CHATHAM, NEW HAMPSHIRE

Issued: April 22, 2003

Effective: _____

Stephen W. Davis
V.P. General Manager

Authorized by NHPUC DF – 93,240 Order No. 21,252

Changes are made by revised or additional sheets



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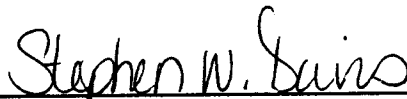
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Issued: July 19, 1996

Effective: July 19, 1996



Stephen W. Davis
V.P. General Manager

Authorized by NHPUC DF - 93, 240 Order No. 21, 242

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DEFINITIONS AND SYMBOLS

As used in this Tariff, the following terms and the following meanings:

ACCESS LINE - A circuit directly connecting the central office switching equipment with the subscribers termination point.

ADDITIONAL LISTING - Any listing of a name or information in connection with a customer's telephone number beyond that to which that customer is entitled without additional charge in connection with his/her regular service.

AUTHORIZED USER - The term "Authorized User", as used in connection with exchange service, denotes those individuals authorized by the Company to use a customer's telephone service. It includes the members of the customer's household, employees or agents of the customer, residential tenants of hotels, clubs, etc. The term "Authorized User", as used in connection with private line service, denotes a person, firm or corporation designated by the customer and authorized by the Company to use the customer's service.

AUXILIARY BELL - A bell on the same circuit and operated in connection with the signaling device of the primary, extension, or private branch exchange station.

BASE RATE - A rate for urban grades of exchange service available to customers located within a base rate area.

BASE RATE AREA - A specific area within which local telephone exchange service, other than rural line service, is furnished at rates quoted in this Tariff without extra Mileage Charges.

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

CENTRAL OFFICE - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CHANGE CHARGE - Service charges a customer is required to pay for a substitution of different type telephone service(s) or a rearrangement of equipment or wiring, which does not involve a change in location of the station.

CHANNEL - A path for communication between two or more stations, or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communications service.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, public, or semi-public service.

DEFINITIONS AND SYMBOLS (Cont'd)

COIN TELEPHONE SERVICE – See Public Telephone.

COCOT – Customer Owned Coin-operated Telephone; a type of payphone that can be connected to an ordinary telephone line.

COMMISSION – The New Hampshire Public Utilities Commission.

COMMISSIONS – A percentage of collections paid as a fee in consideration of service rendered to the Company.

COMMON BATTERY SERVICE – Manual or automatic service where the electrical energy is furnished from the central office and where the operator is signaled or dial tone is obtained by lifting the receiver of the calling station.

COMMUNICATIONS SYSTEM – Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or Telephone Company stations.

COMPANY – The Northland Telephone Company of Maine, Inc., which operates in New Hampshire under the trade name or business name of FairPoint New England.

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CONNECTING COMPANY – A corporation, association, partnership or individual owning or operating one or more exchanges and with whom communications traffic is interchanged.

CONNECTOR – See “Switch.”

CONNECTION CHARGE – See “Service Connection Charge.”

CONSTRUCTION CHARGE – A separate non-recurring charge made for the construction of facilities in excess of that contemplated under the rates quoted in this Tariff.

CONTIGUOUS EXCHANGES – Adjoining exchanges which share a common boundary.

CONTINUOUS PROPERTY – The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupied property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT – Refers to the agreement, either written or verbal, between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff as approved by the Commission

CORD SWITCHBOARD – See PBX Service.

CORDLESS SWITCHBOARD – See PBX Service.

COST – The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating, administrative expenses and an adequate return on its investment.

DEFINITIONS AND SYMBOLS (Cont'd)

CUSTOM CALLING SERVICE - A feature of an electronic central office providing call waiting, call forwarding, conference calling and speed calling.

CUSTOMER - An individual, partnership, association, corporation, cooperative marketing association, tenant governmental unit, or a subdivision of a municipality, or the State of New Hampshire, which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use in the network control signaling unit. In lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DIAL SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a Central Office or in connection with a private branch exchange system.

DIRECTORY LISTING - A publication in the Company's directory (so called white pages) of information relative to a customer's name or other identification and telephone number. This publication is at no additional charge, and is limited to one (1) listing in the alphabetical section of the directory for all classes of customers, plus one (1) in the classified section for business customers.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the building in which the station or switchboard is located.

ENTRANCE FACILITIES - Facilities externally connected to the building in which the station or switchboard is located.

EQUIPMENT HANDLING CHARGE - A charge listed with a service or a specific piece of equipment which is applied in addition to the appropriate Service Charges in place of the Basic Equipment Handling Charge found in Section 5.

EXCHANGE - A basic geographical unit established for the administration of telephone service in a specific area, called the "Exchange Area," which usually embraces a city, town or village, and its environs. It may consist of one or more central offices, together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE LINE - Any circuit directly or indirectly connecting an exchange station with a central office.

EXCHANGE SERVICE - The furnishing of facilities for telephone communication within an exchange area, in accordance with the regulations and charges specified in this Tariff. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with toll calls, extended area service calls, or local service calls.

DEFINITIONS AND SYMBOLS (Cont'd)

EXCHANGE STATION SERVICE - A station connected directly or indirectly with a central office of the Company over its own lines.

EXTENDED AREA SERVICE - Interexchange toll telephone service furnished at flat or message rate between one or more exchange areas.

EXTRA LISTINGS - See Additional Listing.

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including extended area service where applicable.

FOREIGN ATTACHMENT - Lines, instruments, appliances, or apparatus not owned or furnished by the Company.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EQUIPMENT - See Foreign Attachment.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line. (One-party, two-party, four-party.)

DEFINITIONS AND SYMBOLS (Cont'd)

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE - See Service Connection Charge.

INSTRUMENT - The station equipment used to provide communication service to the customer.

INTERCOMMUNICATING SYSTEM - A system which permits communication between two or more stations, over the interior lines of a key system or PBX.

INTERLATA - Communications between Local Access and Transport Areas (see LATA).

INTRALATA - Communications within a Local Access and Transport Area (see LATA).

JACK AND PLUG EQUIPMENT - Equipment designed to give access to a line at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the line.

KEY EQUIPMENT - An arrangement of equipment, using keys and associated wiring, to provide various supplemental services in connection with telephone stations.

KEY TELEPHONE SET - A telephone set equipped with keys or buttons in the mounting.

LATA - Local Access and Transport Area, a local telephone exchange area established as a result of divestiture.

LINE FINDER - See Switch

LOCAL CHANNEL - Applies to that portion of a channel which connects a station to an interexchange channel. A channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE - The exchange in which the station is located and in which local exchange service is provided.

LOCAL EXCHANGE SERVICE - Telephone communication within Exchange Areas in accordance with the provision of the Company's Tariffs.

LOCAL MESSAGE - A completed communication between customer's stations located within the same Exchange Area.

DEFINITIONS AND SYMBOLS (Cont'd)

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each message.

LONG DISTANCE TERMINAL - See Telephone Station.

MAIN STATION - See Telephone Station.

MESSAGE - A completed communication between two telephone numbers. Messages may be classified as follows:

Local Message - a message between telephones where the dialed telephone is within the unlimited calling area of the calling telephone.

Toll Message - (Long Distance Message) - a message between telephones in different local calling areas for which a message toll service charge applies.

MESSAGE RATE SERVICE - A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

MESSAGE TELECOMMUNICATIONS SERVICE - Basic switched long distance service designed primarily for transmission of voice but generally can transmit data at speeds of up to 4.8 Kbps without special conditioning.

MILEAGE - The measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish urban classes of service in the Rural Area.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MOVE CHARGE - Service charges a customer is required to pay when, at that customer's request, his/her service is continued under the same or superseding contract at a different location on the same premises.

MUNICIPAL CALLING SERVICE - Municipal Calling Service is a service arrangement provided on a non-optional basis to municipalities served by more than one exchange or locality where toll charges would normally apply to calls between the exchanges or localities serving the same municipality.

MUNICIPALITY - This term applies to a city or town, but is not applied to any entity larger than a city, for example, a county.

NETWORK INTERFACE - A standard FCC Registration Program jack or equivalent that installed by the Company as part of the network access line on a customer's premises at a location determined by the Company which is accessible to the customer and consistent with FCC Registration regulations governing the location of the network interface. The network interface is located on the customer's premises and serves as the point of connection for all premium services to the telecommunications network.

DEFINITIONS AND SYMBOLS (Cont'd)

NETWORK TERMINATING WIRE - Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the Network Interface.

NON-CONTIGUOUS EXCHANGES - Exchanges which do not share a common boundary.

OFF-PREMISE AND PBX STATION MILEAGE - The charges made for the additional circuit required to furnish such equipment beyond the allowable distance from the main station or PBX switchboard.

OPERATOR SET - A head set used by an operator at a switchboard or console consisting of a receiver, transmitter and necessary cords.

PARTY LINE - A single central office line designed to connect more than one primary station with the central office.

PORTABLE TELEPHONE SET - A telephone set equipped with cord terminating in a plug.

PREMISES - The buildings, portion or portions of a building or buildings on continuous property used and/or occupied at one time by the customer in the conduct of his/her business or as a residence.

PREMISES WIRE - All wiring within a customer's premises located beyond the network interface. It includes wiring within the same building or between buildings (except wiring in cables that contain network facilities) on the same continuous property and located on the customer's side of the network interface. In the absence of an FCC approved network interface or jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the protector which links customer provided facilities with Company-provided facilities. In all cases, access to the protector is limited to Company personnel. In the absence of a protector, premises wire is all telephone wire, excluding network terminating wire, beyond a minimum point of penetration on a customer's premises. Effective January 1, 1987, premise wire provided by the Company or customer, will be provided and maintained on a deregulated basis.

PRIVATE BRANCH EXCHANGE (PBX) SYSTEM - An arrangement of equipment, contracted for by a customer, consisting of switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus thereby providing for telephonic intercommunication between these stations, and also communication with the general exchange system, and the toll plant in connection with toll calls. Throughout this Tariff, the commonly used abbreviation PBX will be substituted for the words Private Branch Exchange.

- A. PBX Trunks: A circuit connecting a PBX system with a central office.
- B. PBX Station Service: Any station (including the operating set or sets) connected directly or indirectly with a PBX system.

DEFINITIONS AND SYMBOLS (Cont'd)

PRIVATE BRANCH EXCHANGE (PBX) SYSTEM (Cont'd)

C. Switchboards: Switchboards are classified as follows:

1. Cord Switchboard: A switchboard on which all lines terminate in jacks; interconnection of stations and of station and trunk lines is established manually by means of cords equipped with plugs.
 - a. Multiple Cord Switchboard: A cord switchboard arranged so that each line may have two or more appearances or jack terminations.
 - b. Non-Multiple Cord Switchboard: A cord switchboard arranged so that each line has only one appearance or jack termination.
2. Cordless Switchboard (Key Switchboard): A switchboard on which all lines terminate on keys which may be used to establish interconnection of stations, and of stations and trunk lines.
3. Dial Switchboard: A switchboard on which interconnection of stations, and of stations and trunk lines is established by means of dialing.

D. Battery Power: Power furnished for talking and for operating lamp or visual signals and relays.

E. Ringing Current: Current furnished by means of a circuit from a central office or same other source of supply, to enable the PBX operator to signal the PBX stations or connecting PBX system without the use of a hand generator.

PRIVATE BRANCH EXCHANGE TELEPHONE - Any telephone connected directly or indirectly with a PBX system.

PRIVATE BRANCH EXCHANGE TRUNKS - See Private Branch Exchange System.

PRIVATE LINE - A circuit provided to furnish communication only between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin collecting device, designed and placed for use by the public in general, at locations chosen or accepted by the Company.

RATE GROUP - A classification of an exchange(s) based on the total number of access lines in the local service area, for the purpose of determining exchange service monthly base rates. (Access lines include PBX trunks.)

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is principally for domestic purposes.

DEFINITIONS AND SYMBOLS (Cont'd)

RURAL AREA - See Suburban area.

SEASONAL SERVICE - A type of exchange service provided to customers whose requirements for telephone service are less than that which might normally be provided in any twelve (12) month period.

SELECTOR - See Switch.

SEMI-PUBLIC TELEPHONE - An exchange station equipped with a coin collecting device, designed for a combination of customer and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of customer service.

SERVICE CONNECTION CHARGE - The charge or charges that apply to the establishment of telephone service or subsequent modifications to that service. The five Service Connection Charges are: 1) Service Order Charge, 2) Central Office Work Charge, Travel, 4) Line Termination Charge, and 5) Equipment Handling Charge. (See Section 6).

SERVING EXCHANGE - The exchange in which the serving central office is located.

STATION - See Telephone Station.

SUBSCRIBER - See Customer

SUBURBAN AREA - The territory surrounding the Base Rate Area in which Suburban Service is furnished and in which urban classes of service are furnished at established rates, plus zone charges.

SUBURBAN SERVICE - A type of multi-party line service furnished to customers outside the Base Rate Area, but within the exchange area, normally four-party service.

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

SWITCHBOARD - See PBX System.

TARIFF - The current schedule of rates, charges, rules, regulations, terms, conditions and separately filed franchise area maps adopted and filed by the Company and approved by the Commission.

TELEPHONE STATION - A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

DEFINITIONS AND SYMBOLS (Cont'd)

TELEPHONE STATION (Cont'd)

- A. Company Station: A station owned by the Company, receiving service through central office equipment and lines normally owned, maintained and operated by the Company, and provided as a part of the Company's service.
- B. Customer Provided Station: A station owned by the customer, receiving service through central office equipment and lines normally owned, maintained and operated by the Company.
- C. Toll Terminal: A station, or a terminal on a private branch exchange switchboard, and the associated exchange circuit connecting the station or terminal directly with a toll switching office. Also known as Long Distance Terminal.
- D. Private Branch Exchange Station Service: Any station (including the operator's set or sets) connected directly or indirectly with a PBX system.

TELETYPEWRITER - A teletypewriter consists of apparatus designed for the sending and receiving, or receiving only, of typewritten messages transmitted electrically.

TERMINAL EQUIPMENT - All equipment provided by common carriers and located on customer premises except over voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer. Mobile radio equipment transmit earth stations are also not considered to be terminal equipment.

TERMINATION CHARGE - A charge applied under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE - A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MILEAGE - The measurement on which the rates for tie lines connecting customer's switchboard is based.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of the applicable toll tariff.

- A. PERSON TO PERSON TOLL MESSAGE - A toll message in which the user stipulates a desire for communication with a specified person or extension station to a specified toll point.

DEFINITIONS AND SYMBOLS (Cont'd)

TOLL MESSAGE (Cont'd)

- B. STATION TO STATION TOLL MESSAGE - A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. COLLECT MESSAGE - A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- D. THIRD NUMBER - A toll message in which associated charges are billed neither to the calling station, nor to the called station, but rather to a station not involved in the message.
- E. CREDIT CARD - A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE - The initial period charge prescribed for toll messages usually based upon the duration of the initial period and distance between exchanges.

TOLL SERVICE - Toll service is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TRUNK LINE - A circuit over which the customer's messages are sent between two (2) central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from a pole line, or an underground distributing cable.

URBAN SERVICE - One party, two party, and four party service in base rate area.

WATS - A special central line arranged for either outgoing or incoming toll calls. It enables the customer to pay one monthly, flat rate charge for either a measured or an unlimited number of toll calls within the area specified.

VACATION RATE SERVICE - (See "Seasonal Services")

DEFINITIONS AND SYMBOLS (Cont'd)

SYMBOLS

- (C) Denotes a change in: listing, general regulations, or condition, which may affect a rate or charge.
- (D) Denotes discontinued material including: listing, general regulation, condition, rate or charge.
- (I) Denotes increase in rate or charge.
- (L) Denotes material relocated from or to another part of the tariff, with no change in text, regulation rate or condition.
- (N) Denotes new material including: listing, general regulation, rate, charge or condition.
- (R) Denotes a reduction in either rate or charge.
- (T) Denotes a change in wording of text, but no change in: listing, general regulation, condition, rate or charge.

Note: The above "Symbols" are "standard" indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after initial filing of tariff.

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GENERAL REGULATIONS

A. APPLICATION OF REGULATIONS

1. The regulations set forth herein apply to intrastate services and facilities furnished within the State of New Hampshire by NORTHLAND TELEPHONE COMPANY OF MAINE, INC., which operates in New Hampshire under the trade name or business name of FairPoint New England, hereinafter referred to as the Company, subject to the jurisdiction of the New Hampshire Public Utilities Commission, hereinafter referred to as the Company. (T)
2. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service of facilities furnished by it.
3. Effective January 1, 1983, in accordance with the order of the Federal Communications Commission (FCC) in Docket No. 20828, customer premises equipment, as defined by the FCC, will be provided by the Company for use with new or existing service only so long as such equipment is available from the Company inventory acquired prior to January 1, 1983, except as otherwise permitted by the FCC.
 - a. The Company will continue to provide maintenance for Telephone Company provided customer premises equipment subject to the availability of replacement parts and/or equipment.
 - b. The use and provision of customer premises equipment remains subject to the regulations of the tariffs of the Company.

B. UNDERTAKING OF THE COMPANY

1. The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in its tariffs.

C. APPLICATION FOR SERVICES

1. Applications for service may be made orally or in writing.
2. Any change in rate or regulations prescribed by the New Hampshire Public Utilities Commission modifies the terms and regulations of contracts to the extent of such change.

D. APPLICATION OF BUSINESS RATES

1. Business rates apply:
 - a. In offices, stores, factories, and all other places of a strictly business nature.
 - b. In boarding houses, (except as noted under Section E.1.b, herein) offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

GENERAL REGULATIONS (Cont'd)

D. APPLICATION OF BUSINESS RATES (Cont'd)

1. Business rates apply: (Cont'd)

- c. At residence locations when the customer has no regular business telephone and the use of the service either by the customer, members of the customer's household, or the customer's guests, or parties calling the customer can be considered as more of a business than that of a residence nature, which fact shall be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc.
- d. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
- e. At residence locations, when an additional station or auxiliary bell is located in a shop, office, or other place of business.
- f. At any location where the listing of service at that location indicates a business, trade or profession, except as specified below.

E. APPLICATION OF RESIDENCE RATES

1. Residence rates apply:

- a. In private residences where business alphabetical or classified telephone directory listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which are less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.
- c. In the places of residence of clergymen, physicians, dentists, veterinarians, surgeons, Christian Science practitioners, nurses, midwives, and other medical practitioners, provided the customer does not maintain an office in the residence. In any such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.
- d. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

GENERAL REGULATIONS (Cont'd)

F. ADVANCE PAYMENTS

1. At the time application for service is made, an applicant may be required to pay applicable installation charges, in addition to such special construction and installation charges as are to be borne by the applicant, except as covered elsewhere in this tariff. The amount of the advance payment is credited to the customer's account on the first bill rendered.

Advanced payments, excluding such special construction and installation charges are to be borne by the applicant and shall not exceed the service connection charge plus one month's reasonably estimated charges for toll and basic local service.

2. Advance payments by Federal, State, or Municipal governmental agencies may not be required as determined by the Company.

G. ESTABLISHMENT OF CREDIT

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that has an outstanding arrearage to the Company for service previously rendered at the same or a different address until arrangements has been made to liquidate such previous-indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his/her credit in one of the following ways:

- a. In those cases where the applicant has not had previous telephone service, evidence of good credit standing in the community will be accepted.

- b. By providing a suitable guarantee in writing, from a third party, whose credit references are acceptable.

- c. By means of a cash deposit.

2. When the Company does not accept an applicant's credit reference, it will inform the applicant, in writing, of the non-acceptance and his right to bring the matter to the attention of the Commission.

H. DEPOSITS

1. A deposit or a written guarantee may be required pursuant to Rule 1203.03 of the Public Utility Commission's Code of Administrative Rules, but shall not exceed the charges for a period of two high-use months, exclusive of the highest use month, calculated in accordance with such Rules.

GENERAL REGULATIONS (Cont'd)

H. DEPOSITS (Cont'd)

2. Deposit not to affect regular collection practices.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due to the Company for services rendered. The Company may discontinue service to any customer failing to pay current bills without regard to the fact that such customer has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills if satisfactory payment arrangements have not been made.

3. Interest to be paid on deposits.

The interest rate on customer deposits shall be equal to the prime rate. Simple interest shall be computed from the date of payment of the deposit and shall accrue and be paid or credited by the Company annually, from the date of deposit to the time of discontinuance of service, or return of the deposit.

4. Deposits are reviewed on an annual basis. The entire deposit plus interest accrued shall be refunded when all bills have been paid without arrearage for twelve (12) consecutive months for a residential customer and twenty-four (24) consecutive months for a non-residential customer, or earlier if in the discretion of the Company, good credit has been established.

I. RESTORAL OF SERVICE CHARGE

1. Where service has been discontinued for failure to pay arrearages as specified above, appropriate charges will be applied and collected by the Company.

J. PROVISION OF EQUIPMENT

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.

GENERAL REGULATIONS (Cont'd)

J. PROVISION OF EQUIPMENT (Cont'd)

2. No equipment, apparatus, circuit, or device not furnished by the Company shall be directly attached to or connected electrically with the facilities furnished by the Company, except as provided in this Tariff, or otherwise authorized in writing by the New Hampshire Public Utilities Commission. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, or to terminate the service.
3. The provisions of the Section J.2 shall not be construed or applied to bar a customer from using devices which serve his/her convenience in his/her use of the facilities of the Company provided any such device so used does not:
 - a. endanger the safety of the Company employees or the public;
 - b. damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;
 - c. interfere with the proper functioning of Company equipment or facilities;
 - d. impair the operation of the communication system; or
 - e. otherwise injure the public in its use of the Company's services.
4. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

GENERAL REGULATIONS (Cont'd)

K. CUSTOMER BILLING

1. The customer is responsible for all charges in conjunction with the services furnished including credit card, third party, and collect toll messages which have been accepted at the customer's telephone.
2. Monthly recurring charges are billed in arrears in all exchanges. Toll charges are billed in arrears in all exchanges.
3. Bills are considered delinquent if payment is not received by the Company within thirty (30) days following the postmark date of the bill for utility service.
4. For billing purposes each month is presumed to have thirty (30) days.
5. Retroactive billing adjustments will not be made for a period exceeding six (6) years.
6. An administrative charge, not to exceed \$5.00, or the actual administrative cost of recovery, whichever is greater, will be applied to each insufficient funds check received in payment of a customer's account.

L. DISCONTINUANCE OF SERVICE FOR NON-PAYMENT

1. The Company may temporarily suspend service in the event the customer fails, within a reasonable time, to pay any proper utility bill rendered in accordance with tariffs on file with the Commission. Such suspension shall not be made until at least fifteen (15) days following written notification to the customer of the intention to suspend service.
2. Service may be disconnected only between the hours of 8:00 A.M. and 3:00 P.M. of the date specified in the notice or, within three (3) working days thereafter. Service shall not be disconnected on any Friday, weekend, legal holiday, the day before a legal holiday, or at any time when the Company's business office is not open to the public.
3. If a Company representative is sent to the customer's premises for the purpose of disconnecting service, and the customer then and there makes payment in full to the representative, the service shall not be disconnected. However, the Company will bill such customer \$5.00.
4. During the period of temporary suspension the Company will hold the customer facilities and account open for a period of ten (10) days. If after the tenth (10th) day payment has not been made, an out order will be issued by the Company and the facilities may be used for further assignment.
5. The Company will restore service promptly upon the customer's request when the cause for the discontinuance of service has been removed, or satisfactory payment arrangements have been made. The Company will endeavor to restore services during the business hours of the day of the request. At the latest, reconnection shall be made during business hours on the first (1st) working day after the day of request. When a customer requests that service be restored at other than regular

GENERAL REGULATIONS Cont'd)

L. DISCONTINUANCE OF SERVICE FOR NON-PAYMENT (Cont'd)

5. (Cont'd)

business hours, the Company may reasonably endeavor to do so, provided that an emergency exists. An emergency shall include, but not be limited to, cases where a registered physician certifies that the health or safety of the customer or of any member of the affected household are endangered. The Company may, at its option charge a reasonable fee, based on actual cost, for such non-business hour reconnection. The normal charge for reconnection as set forth in Section 6 will apply to all other reconnections during normal business hours.

M. MINIMUM CONTRACT PERIOD

1. Except as specified elsewhere in this Tariff, the minimum contract period is one (1) month from the date service or additions to service are established and the minimum charge is the authorized rate for one (1) month. For purposes of rate administration each month is considered to have thirty (30) days.
2. The Company may require a contract period longer than one (1) month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

N. ABUSE OR FRAUDULENT USE OF SERVICE

1. The Company's service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - a. the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for such service;
 - b. the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
 - c. the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
 - d. the use of profane or obscene language;
 - e. the use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers; or

GENERAL REGULATIONS (Cont'd)

N. ABUSE OR FRAUDULENT USE OF SERVICE (Cont'd)

1. (Cont'd)

f. the impersonation of another.

2. Service may be discontinued, subject to approval of the Commission if there is abuse or fraudulent use of service as outlined in N.1.

O. USE OF SERVICE FOR UNLAWFUL PURPOSES

1. The service is furnished subject to the condition that it shall not be used for the purpose of making or accepting bets, furnishing information or for any other purposes in connection with any gambling scheme, business or device, or for any similar unlawful purpose. Any customer whose service is to be discontinued or any applicant to whom service is to be denied under this regulation will be notified by the Company of his/her right to a hearing by the Commission to determine whether or not such service is being used or will be used in violation of this rule. Upon complaint to the Commission by any applicant or customer who is affected by the refusal or discontinuance of service in accordance with this rule, such service shall be provided, continued or restored if the Commission shall determine that the service has not been used in violation of this rule.

P. TERMINATION OF SERVICE

1. By the Company.

- a. The Company may refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

- (1) upon the continuance of any unpaid amount due for a period of ten (10) days following temporary suspension;
- (2) upon a violation of any of the rules and regulations governing the furnishing of a service; or
- (3) in any household where any member of that household has an outstanding bill for previous service with the Company, in accordance with Rule 1203.15 of the Public Utilities Commission's Code of Administrative Rules.

GENERAL REGULATIONS (Cont'd)

P. TERMINATION OF SERVICE (Cont'd)

2. At customer's request.

- a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement by the customer to pay all charges due for the service furnished, plus any termination charges which might be applicable.
- b. Where a contract for service with a one (1) month minimum period is cancelled before establishment of the service is completed, a charge, not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.
- c. No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of a former customer provided the service is to be furnished at the same location without interruption. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.
- d. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause beyond the control of the customer.

Q. RESALE OF SERVICE

1. The resale of any service provided by the Company is not permitted except as provided elsewhere in this Tariff or as specifically authorized by the Company.

R. TELEPHONE NUMBERS

1. The customer has no property right to the telephone number nor any right to continuance of service through any particular central office.
2. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, upon thirty (30) days written notice, as may be required for the proper conduct of its business.

S. DIRECTORIES

1. The Company will furnish to its customers, without charge, the directory which includes their serving exchange. Copies of other directories may be provided at cost.

GENERAL REGULATIONS (Cont'd)

S. DIRECTORIES (Cont'd)

2. Directories regularly furnished to customers shall remain the property of the Company for the duration of the directory. No binder, holder or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any directory furnished by the Company.
3. No liability for damages arising from errors or omissions of directory listings, or listings obtained from the "Information Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, the Company's liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

T. ALTERATIONS

1. The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him/her necessitate changes in the Company's wiring or equipment; and the customer agrees to pay the Company's current charges for such changes.

U. PARTY LINE SERVICE - USE OF

U.A. ELIMINATION OF FOUR PARTY SERVICE

1. With the effective date of this tariff filing, all four party service will be eliminated and affected four party customers will be upgraded to one party service.

V. CUSTOMER SERVICE - USE OF

1. Customer telephone service, as distinguished from semi-public telephone service, is furnished only for the use by the customer, the customer's family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semi-public character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instrument is so located that it is not accessible for public use.

Steve W. Davis

GENERAL REGULATIONS (Cont'd)

W. OBLIGATION OF THE COMPANY FOR:

1. Maintenance and Repair

- a. All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company, except as specified elsewhere in this Tariff.
- b. The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.
- c. Access to customer's premises at any reasonable hour will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
- d. Whenever it is determined that the customer is responsible for damage to or loss of telephone company-provided equipment or facilities, the customer will be billed for the cost of such equipment except from fire or unavoidable accident.

2. LIABILITY

- a. The liability of the Company for damages arising out of mistakes omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs. Based upon these factors being reported to the Company's Repair Department, an allowance of twenty-four (24) hours for repairs shall be provided.
- b. The customer indemnifies and holds the Company harmless against the following:
 - (1) Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service;
 - (2) Any defacement or damage to the customer's premises resulting from the existence of the Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees;
 - (3) Any accident, injury or death occasioned by its equipment or facilities, when such is not due to negligence of the Company or its employees;

GENERAL REGULATIONS (Cont'd)

W. OBLIGATION OF THE COMPANY FOR: (Cont'd)

2. Liability (Cont'd)

b. (Cont'd)

- (4) Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company;
- (5) Liability for failure to provide service as provided for in Section W.2.a ; and
- (6) Liability for telephone directories provided for in this Tariff.

X. SPECIAL CONSTRUCTION

1. Private Property

- a. An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service.
- b. The applicant shall be required to pay, under a Commission approved special contract, the costs over and above those applicable for a normal installation: If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose; or if for any other reason the construction costs are excessive as compared with the revenue to be derived.
- c. The customer will provide the Company, without charge, written permission allowing for the placement of the Company's facilities on his/her property. This regulation applies to the facilities which are necessary to serve the customer.

2. Underground

- a. Feasible conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for Company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications. The customer shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the customer or his/her representatives, or from freezing or improper drainage.

GENERAL REGULATIONS (Cont'd)

X. SPECIAL CONSTRUCTION (Cont'd)

2. Underground (Cont'd)

- b. The cost of relocating underground entrance facilities at the customer's request will be borne by him.

3. Inside Wiring

- a. Normally, inside wiring is exposed. If the customer desires concealed wiring such will be done, if possible, and billed under Commission-approved Special Contract at cost.
- b. When the customer provides suitable conduit, molding or other means, the Company will install wiring without extra charges.
- c. The customer will assume charges based on cost under Commission-approved Special Contract when installation involves abnormal expense such as drilling walls or concrete floors or providing excessively long circuits.

Y. SPECIAL ASSEMBLIES OF EQUIPMENT OR SPECULATIVE PROJECTS

- 1. Special assemblies of equipment or speculative projects for which provision is not otherwise made in this Tariff may be provided where practicable, if not detrimental to any of the services furnished by the Company.
- 2. In connection with Marketing and Sales studies or Marketing and Sales programs, the Company may make changes, under Commission-approved Special Contract which would waive or reduce service connection charges, move and change charges, and/or recurring service charges.

GENERAL REGULATIONS (Cont'd)

Z. ELECTRIC POWER

The customer is responsible for providing suitable electric power at a convenient outlet when and where required, unless otherwise provided in this Tariff. In the event of a power failure, no allowance is made for interruption of service of less than a twenty-four (24) hour duration, if such power failure affects main service.

AA. EMPLOYEE DISCOUNT

The Company shall provide to all full time employees who reside in Company's Service Area a fifty percent (50%) concession for the access line charge.

GENERAL REGULATIONS (Cont'd)

BB. TELEPHONE CALLS TO EMERGENCY SERVICES IN TOWNS

The Company authorized by the Commission to do business in any town shall, at the customer's request, adjust the charges for tolls to such customer so that no toll charges shall be imposed for any call from any point within the geographical boundaries of said town placed through the Company to the emergency number of an agency of local government located within the town, provided, however, that the request for adjustment is made at the Company's business office prior to paying such charges.

CC. SURCHARGE - ENHANCED 911

Effective with customer billings commencing on or after October 1, 1995, a monthly surcharge of \$.42 shall be levied upon each residence and business telephone exchange line, including PBX trunks and Centrex lines, trunks and lines serving cellular communications towers in the state, and semi-public coin and public access lines. Seasonal service lines or lines that are temporarily suspended shall be levied the full amount of the surcharge.

This surcharge shall be uniform throughout the state and shall be used to fund the statewide Enhanced 911 system. The surcharge shall not be imposed upon more than twenty-five (25) lines per customer billing account.

DD. PROVISION OF ADDITIONAL ACCESS LINE

1. Provision of an additional access line will be made only where facilities exist.
2. The customer must have an established primary residence access line established on the premise.
3. The additional access line will be billed to the same customer as the already existing access line.
4. A Secondary Service Order Charge, as stated in Section 6 of this Tariff will apply for the installation of an additional access line.

EE. PROMOTIONAL AND MARKET TRIAL PROGRAMS

1. Periodically the Company may engage in promotional offerings or demonstrations of authorized services in order to retain existing customers, to stimulate existing customer usage, to attract new customers, to win back former customers, or to increase awareness of the Company's services. Such offerings will be limited to certain dates, times and/or locations. The Company, upon seven (7) days notice to the Commission, will specify the dates, terms, conditions and time intervals applicable to each promotional offering.
2. Such programs are limited to temporary discounts or waivers of the appropriate rates and/or charges for Custom Calling and Touch Calling Services as described in Section 5 of this Tariff.

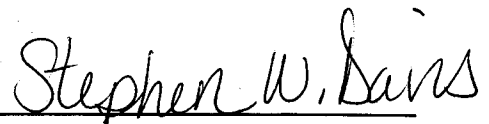
LOCAL EXCHANGE SERVICE INDEX

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Issued: December 2, 1997

Effective: January 1, 1998

Issued in compliance with Order No. 22,793 in DE 97-179
dated November 26, 1997



Stephen W. Davis

Vice President / General Manager

LOCAL EXCHANGE SERVICE

A. GENERAL

This tariff applies to local exchange telephone services furnished by the Company. The exchanges and zones to which the regulations and rates contained herein apply are as specified on maps filed with the Commission. The regulations and rates contained herein are in addition to the applicable regulations and rates specified in other tariffs of the Company.

B. REGULATIONS

1. Application of Business and Residence Rates

See Section 3, General Regulations, Pages 3 and 4.

C. EXCHANGES SERVING LOCALITIES OUTSIDE THE STATE

Fryeburg serves customers in East Conway, New Hampshire and North Fryeburg services customers in North Chatham and South Chatham, New Hampshire.

D. RATE GROUP CLASSIFICATION

1. For the purpose of determining exchange service monthly base rates, exchanges are classified in rate groups according to the access lines in a local service area. The local service area is the area within which customers make calls without payment of toll charges and may include one or more exchanges. In addition, where a municipality is served by more than one exchange or locality and the local service area for the exchange does not include the entire municipality, Municipal Calling Service provides intra-municipal calling as shown on Page 7 of this Section. For the purpose of this regulation, "Total Access Lines" is the total number of access lines plus the total number of weighted PBX access lines. Each weighted PBX access line is counted as ten exchange access lines.

2. Rate Group Classification and Limits#

<u>EXCHANGE RATE GROUP</u>	<u>TOTAL ACCESS LINES IN LOCAL SERVICE AREA</u>	
Group I	1 --	375
Group II	376 --	1,225
Group III	1,226 --	3,600
Group IV	3,601 --	11,900
Group V	11,901 --	27,300
Group VI	27,301 --	68,000
Group VII	68,001 --	200,000

Portions of an exchange may be placed in a rate group different from the remainder of its exchange due to the availability of Municipal Calling Service. See Page 7 of this Section.

LOCAL EXCHANGE SERVICE (Cont'd)

E. RECLASSIFICATION OF EXCHANGE RATE GROUP

1. The total access lines in the local service area of each exchange shall be verified annually using the Company's official report of the lines in service on June 30 of each year. This date shall be considered the annual study period.
2. An exchange shall be reclassified to the applicable higher rate group, and shall take the rates and services of that group.
 - a. When the total access lines in the local service area exceeds the upper limits of the rate group for two (2) consecutive annual study periods.
 - b. Coincident with the introduction of Extended Local Service, which enlarges the local service area of an exchange by combining with one or more additional contiguous exchanges, if based upon the most recent annual study period, the total access lines in the new local service area exceeds the upper limit of the rate group.
 - c. Where Municipal Calling Service is provided, reclassification is in accordance with (1) above. Commencing with the June, 1980 study, main telephones included in the local service area of a customer as a result of Municipal Calling Service will also be included in the annual exchange classification study. In cases where Municipal Calling Service extends the local service area of only a portion of an exchange or locality, it is possible that such portion of such an exchange or locality will be reclassified to a rate group which differs from the rate group for the remainder of the exchange or locality.
3. An exchange shall be reclassified to the applicable lower rate group and shall take the rates and services of that rate group when the total access lines in the local service area is less than the lower limit of the rate group for two (2) consecutive annual study periods.
4. When an exchange meets the conditions set forth in this section, the Company will arrange for its reclassification by filing revised tariff sheets with the Commission.
5. Exchanges reclassified in accordance with E.2 and E.3 above shall have the rates and services of the applicable rate group applied to the first billing period subsequent to the effective date of the change in rate group.

LOCAL EXCHANGE SERVICE (Cont'd)

F. RESERVED FOR FUTURE USE (L)

(L) Material previously on this page has been obsoleted. See Section 100, Page 8.

LOCAL EXCHANGE SERVICE (Cont'd)

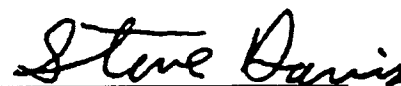
G. MONTHLY EXCHANGE ACCESS LINE RATE*

<u>Business</u>	<u>B1</u>	<u>BTK</u>	<u>KBL</u>	<u>SP</u>
<u>Rate Group</u>	<u>1-Party</u>	<u>PBX</u>	<u>Key</u>	<u>Semipublic</u>
		<u>Trunk</u>	<u>Line</u>	<u>Service</u>
I	\$16.49	\$33.98	\$24.48	\$26.03
II	\$18.29	\$37.63	\$27.33	\$28.73
III	\$19.94	\$40.78	\$29.48	\$31.08
IV	\$22.64	\$46.33	\$33.78	\$35.23
V	\$25.44	\$51.83	\$37.88	\$39.33
VI	\$28.44	\$57.88	\$42.48	\$43.93
VII	\$31.84	\$64.63	\$47.53	\$49.03

<u>Residential</u>	<u>R1</u>	<u>KRL</u>
<u>Rate Group</u>	<u>1-Party</u>	<u>Key</u>
		<u>Line</u>
I	\$9.59	\$14.08
II	\$10.64	\$15.68
III	\$11.44	\$17.08
IV	\$13.09	\$16.18
V	\$14.64	\$21.78
VI	\$16.49	\$24.43
VII	\$19.74	\$27.38

* Portions of an exchange may be placed in a rate group different from the remainder of its exchange due to the availability of Municipal Calling Service. See Page 7 of this Section.

* Local Exchange rates include \$.04 for TRS funding Order No. 24,091, DT 02-218.



Issued: February 7, 2003

Effective: February 1, 2003

In Compliance with Order No. 24 901 DT 02-218

Stephen W. Davis
President

LOCAL EXCHANGE SERVICE (CONT'D)

H. LOCAL EXCHANGE CALLING AREA

<u>Exchange</u>	<u>Rate Group</u>	<u>Exchanges in Local Calling Area</u>
Chatham	III	Chatham, East Conway, Fryeburg, Lovell, North Fryeburg, North Lovell, Gorham, Jackson, North Conway
East Conway	III	Chatham, East Conway, Fryeburg, Lovell, North Fryeburg, North Lovell, Conway, North Conway

Steve Davis

LOCAL EXCHANGE SERVICE (Cont'd)

I. MUNICIPAL CALLING SERVICE

Municipal Calling Service is a service arrangement provided on a non-optional basis to municipalities served by more than one exchange or locality where toll charges would normally apply to calls between the exchanges or localities serving the same municipality. All dial station-to-station service within a municipality is not chargeable as toll except for calls originating from coin (public and semipublic) telephones, terminating at public telephones or made to or from foreign exchange lines unless dial tone for the foreign exchange line is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located.

Municipalities, serving exchanges and/or localities where Municipal Calling Service applies for the Company's exchanges and localities are shown below. Exchanges and localities of other companies are followed by a symbol. For an explanation of these symbols, see below.

<u>Municipality</u>	<u>Serving Exchanges and/or Localities or Portions Thereof</u>
Chatham	Chatham North Conway (A)
Conway	Conway (A) North Conway East Conway

(A) NYNEX Telephone & Telegraph Company

LOCAL EXCHANGE SERVICE (cont'd)

J. LIFELINE PROGRAM

1. Lifeline is an assistance program which provides, for qualifying low income customers, a monthly credit toward one residential network access line per household at the customer's principal place of residence.

2. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance

The applicant must at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, identify the program(s) from which the customer receives assistance, and agree to notify the Company when the customer ceases to receive such assistance.

3. Eligible Customers are those that meet the following criteria:

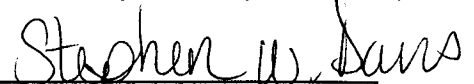
- A. Must be receiving aid from at least one of the assistance programs listed in 2. above.
- B. Must be the billed party for the residential network access line to which the credit is to be applied.

4. The credit to the network access line provided by this program is applicable only to the monthly rate of one residential network access line at the customer's principal place of residence. The credit will equal \$1.75 or the tariffed rate for the network access line to which the credit will apply, whichever is less.

5. Eligible customers receiving the Lifeline credit will not be charged the End User Common Line Charge (EUCL) as per NECA Tariff FCC - No. 5, 4.6.7.(A).

6. The service of an eligible customer receiving the Lifeline credit may not be disconnected for non-payment of toll charges unless a waiver of this provision is granted by the Commission.

7. An eligible customer who elects toll blocking shall not be required to provide a service deposit in order to initiate the Lifeline credit.



Issued: December 2, 1997

Effective: January 1, 1998

Stephen W. Davis
Vice President / General Manager

Issued in compliance with Order No. 22,793 in Docket No. DE 97-179 dated
November 26, 1997

LOCAL EXCHANGE SERVICE (cont'd)

K. LINK-UP NEW HAMPSHIRE PROGRAM

1. Link-up New Hampshire is a connection assistance plan that provides reduced Service Charges for low-income households for one residential network access line per household at the principal place of residence.
2. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance

The applicant must, at the time of application, certify under penalty of perjury receipt of benefits from at least one of the above assistance programs, and identify the program(s) from which the customer receives assistance.

3. Eligible customers must be receiving aid from at least one of the assistance programs listed in K.2. above
4. The reduction in Service Charges provided by this program is applicable only to Element Charges for the initial installation of a residential network access line. The reduction is equal to 50% or one-half of such amount, not to exceed \$30.00.



Issued: December 12, 1997

Effective: January 1, 1998

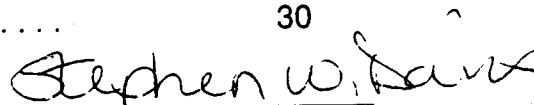
Issued in compliance with Order No. 22, 793 in Docket No. 97-179 dated,
November 26, 1997

Stephen W. Davis

Vice President / General Manager

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Issue Date:
Effective Date:
Docket No.

Stephen W. Davis
V.P. General Manager

A. COIN TELEPHONE SERVICE

1. PAYSTATION SERVICE

a. General

Paystation service provides telephone service to a customer leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

b. Definitions

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

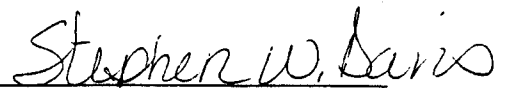
Customer - For the purpose of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotel/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.



c. Rules and Regulations

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line, off premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin - free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance calls. The Company shall not be liable for shortages of coins collected and deposited at the customers paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

d. Rates and Charges

	<u>Monthly Rate</u>
1. Paystation Access Line ¹	Business One-Party rate shall apply ²
2. Coin Supervision	\$2.21
	<u>Coin Rate³</u>
3. Each outgoing local message	\$0.10

¹ Installation, move and change charges will be those applicable to business service.

² One Party business measured service rates, as shown in Section 4, will also apply.

³ This rate will be detariffed effective October 6, 1997.

Stephen W. Davis

GENERAL SERVICES (Cont'd)

B. EMERGENCY CONFERENCE SERVICE (Fire Reporting Systems)

1. GENERAL

- a. Public Emergency Call Receiving Service is intended for use by Fire Departments and emergency organizations of like nature where, because of lack of continuous attendance at headquarters, it is desirable to have telephones at a number of locations for the purpose of receiving emergency calls.
- b. The service consists of an exchange line and associated special telephones at designated locations. Generally, a minimum of two and, because of transmission limitations, a maximum of six emergency call receiving telephones are connected to the exchange line.
- c. All public emergency call receiving telephones are arranged to ring simultaneously on calls incoming to the number listed for the service. The telephones are restricted to the receipt of calls. They are not equipped with dials.
- d. Signal service may be furnished in conjunction with Public Emergency Call Receiving Service. Where signal service is provided, a special key at each telephone is arranged to actuate one or more signal control relays which in turn operate equipment furnished by the customer. Rates for this service are provided for in other Sections of this Tariff.
- e. Regular telephone service is required at each premise where a public emergency call receiving telephone is located.

2. RATES AND CHARGES

The rural residence rate of the exchange involved applies for each main public emergency call receiving telephone.

The applicable service connection charges are those shown in Section 6.

3. CONFERENCE CALL FIRE DEPARTMENT ALERTING SERVICE

- a. Conference Call Fire Department Alerting Service is intended for use by Fire Departments and emergency organizations of like nature where the public service functions of the Department require especially prompt notification to a large number of members.
- b. The service consists of a specially colored manual telephone at the Department headquarters or a listed connector terminal, which when activated automatically places a conference call to all receiving telephones. A special ringing signal notifies the receiving telephone to distinguish the fire call from normal telephone calls. A special warning tone notifies the receiving telephone of the fire call if the receiving telephone is in use.

GENERAL SERVICES (Cont'd)

B. EMERGENCY CONFERENCE SERVICE (Fire Reporting Systems) (Cont'd)

3. CONFERENCE CALL FIRE DEPARTMENT ALERTING SERVICE (Cont'd)

c. Each receiving telephone must have one-party service as the system will not operate upon a multiparty service. The Department headquarters must have other telephone service to receive other incoming calls and to make outgoing calls other than the Emergency Conference Call.

d. Rates and Charges

(1) Rates and charges for this service are in addition to rates and charges for service rendered to the receiving telephone subscribers for their telephone service. Rates and charges for this service are made to the Fire Department or organization for whose use the service is intended, and such Fire Department or organization is the customer for this service.

(2) The monthly rate for this service is \$4.25 for each receiving telephone, with a minimum of ten (10) telephones and a maximum of twenty (20) telephones.

(3) The minimum period for which the service is offered is six (6) years. Customers receiving the service will be required to enter into written agreement to pay the lawful rate for the service for this period.

(4) If the customer requests a termination of service within the minimum period, a termination charge is payable by the customer. Such termination charge shall equal the minimum monthly charge multiplied by the number of months remaining of the minimum period.

4. ACCESS TO CUSTOMER PREMISES

a. The Company and its employees shall have access to the customer's premises and to the premises where Emergency Conference Service receiving telephones are located at any reasonable hour for the purpose of installing, inspecting, repairing, testing, adjusting or removing any part of the Company's facilities.

5. THE APPLICABLE SERVICE CONNECTION CHARGES ARE THOSE SHOWN IN SECTION 6.

6. CONDITIONS

a. The general description of service and application of rates and charges will remain in effect for the system presently in service. Additions will be permitted not to exceed the wired capacity of the system. Systems for future customers and change of present systems to new equipment will have rates and charges based on the cost applicable at the time they may occur.

GENERAL SERVICES (Cont'd)

C. FOREIGN EXCHANGE SERVICE AND ASSOCIATED MILEAGE

1. General

- a. Foreign exchange service is exchange service furnished from an exchange other than that normally serving the area in which the customer is located. It is provided only when warranted by special circumstances and when suitable facilities are and continue to be available.
- b. Service will be provided only when rates and conditions are agreed upon between both companies involved and the customer. Applications will be received, quotations made, and monthly statements rendered by the Company normally serving the area in which the customer is located.
- c. Should any extra equipment or construction be necessary to provide proper transmission, signaling, or supervision, such as repeating coils, long line equipment, special loading of the circuit, etc., appropriate carrying charges approved by the Commission will apply in addition to the charges set forth in this section.
- d. Should extensive construction be necessary to provide this service, a length of service contract will be required. In any case the maximum contract will be limited to five (5) years for that portion of the service furnished by the Company.
- e. All rates and charges for telephone service in a foreign exchange will be the combined rates and charges of each of the telephone companies providing the facilities for such service.
- f. Rates include termination of the foreign exchange line in a standard telephone. If terminated in key equipment or PBX equipment additional charges may apply as set forth in those sections of this Tariff.
- g. A customer to Foreign Exchange Service is considered to be a customer of the local exchange for all contracts, e.g., initiation of service orders, billing, collections, customer payments and other related functions. The only exceptions to this definition will be those resulting through the use of the service, such as repair service, information, and toll.
- h. Foreign Exchange Service will be limited to business and residence individual line service, or PBX Trunks, when facilities and equipment for its provision are available.
- i. Municipal Calling Service is not furnished with foreign exchange service unless dial tone is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located.

GENERAL SERVICES (Cont'd)

C. FOREIGN EXCHANGE SERVICE AND ASSOCIATED MILEAGE (Cont'd)

2. Monthly Rates for Foreign Exchange Customers

a. The rate for foreign exchange service is the rate in effect in the foreign exchange for the class of service furnished, to which is added the appropriate mileage rate in Section C.2.b. and the terminal loop rate in Section C.2.c. below.

b. Mileage Rate

(1) From foreign exchange to normal exchange measured airline mileage.

Monthly Rate

Per mile, or fraction thereof.....\$4.50

c. Terminal Loop

From normal central office to customer's premises

(1) Within the same base rate area..... 4.00

(2) Outside the base rate area appropriate one party mileage or zone charges apply in addition to Section C.2.c.(1) above.

GENERAL SERVICES (Cont'd)

D. MILEAGE CHARGES

OFF PREMISE STATIONS AND TIE LINES

1. General

- a. Off Premise Stations and tie lines are not in accord with the general plan of furnishing telephone service by the Company and are provided only under special conditions when warranted by the circumstances involved and when suitable facilities are and continue to be available.
- b. Off Premise Stations are furnished when the station telephone or private branch exchange telephone is outside the building in which the associated telephone or private branch exchange is located. Tie lines are furnished to interconnect PBXs within the same or separate buildings.
- c. Off Premise Stations and tie lines in connection with private branch exchange service are normally furnished to be suitable only for calls with other telephones directly connected to the associated private branch exchange.
- d. A special equipment charge as approved by the Commission under special contract will be applied for such equipment as may be required at any time for transmission and signaling:
 - (1) Where the customer requires an off premise station or tie line in connection with private branch exchange service for communication with telephones other than as stated in Section D.1.c. above.
 - (2) Where a customer requires an off premise station line in connection with access line telephone service.
- e. The type of circuit construction and its routing are at all times determined by the Company and ownership of such circuits shall remain vested in the Company.
- f. Charges for off premise stations or tie lines are as follows:
 - (1) Lines serving Business, Residence, PBX or Key Stations or Signal Circuits, where the extension termination is -
 - (a) on premises other than the access line termination point, OR
 - (b) on the same continuous property as the access line termination point but in a separate building:

	<u>Monthly Rate</u>
Per one-fourth (1/4) mile, or fraction thereof	\$ 1.10
 - (2) Tie lines serving two PBX's, where the PBX's are-
 - (a) on separate premises, OR
 - (b) on the same continuous property,
but in separate buildings:

Per one-fourth (1/4) mile, or fraction thereof	\$ 1.10
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GENERAL SERVICES (Cont'd)

D. MILEAGE CHARGES (Cont'd)

OFF PREMISE STATIONS AND TIE LINES (Cont'd)

1. General (Cont'd)

g. Mileage will be determined in the following manner:

- (1) When the off premise line is connected to the access line at the Central Office, the mileage measurement is in a straight line from the Central Office to the off premise line termination.
- (2) When the off premise line is connected to the access line at the drop pole or pedestal, the mileage measurement is in a straight line from the drop pole or pedestal to the extension line termination.
- (3) When the off premise line is connected to the access line at any other point, the mileage measurement is in a straight line from that point to the extension line termination.
- (4) When the extension line terminates in another exchange, Foreign Exchange mileage rates apply. See Section 5, Pages 7-8; and Section 7, Page 3.
- (5) Tie line mileage is measured in a straight line from the termination at one PBX to the termination at another PBX.
- (6) All conditions outlined in (1) through (4) above apply to stations served by PBX and key telephone systems. Control circuits for key telephone systems will be rated as intraexchange private line circuits.

GENERAL SERVICES (Cont'd)

E. LOCAL PRIVATE LINE SERVICE

1. General

- a. Private line telephone service is the provision of facilities, including channels and station equipment not switched through a central office, to enable a customer to communicate between specified locations. All facilities required for this service are furnished by the Company on a full-period service basis only.
- b. The service equipment and channels provided under this section are not furnished for the commercial transmission of communications between exchanges nor for the use in competition with any form of service rendered by the Company or its connecting companies.
- c. The rates specified herein are applicable where facilities are available and when standard transmission voice grade circuits can be obtained without the use of special equipment. If, for operating reasons, special equipment is required to render satisfactory service, such special equipment shall be charged for in addition to the applicable charge for standard equipment.

2. Intraexchange Service

- a. Channels provided herein are for voice grade transmission and may be used either for the transmission of voice or signal.
- b. Rates

	Monthly Installation Rate	Charge	
(1) Local Channels			
(a) section within base rate area	\$ 7.10	See Sec. 6	(D)
(2) Termination in customer provided equipment	-	See Sec. 6	(D)

3. Elimination of Local Private Line Service

With the effective date of this tariff, Local Private Line Service will no longer be offered. The technology is outdated and newer technologies already tariffed or submitted for tariff approval provide the same services. Any existing service will be grandfathered until its requested removal.

GENERAL SERVICES (Cont'd)

F. KEY EQUIPMENT SERVICE (Cont'd)

1. Rates		Monthly	Equipment Handling		
		<u>Rate</u>	T	<u>Charge</u>	N/T
a. Type A, 2 line "turn key" key equipment					
(1)	Stations, each	\$ 1.80	MLT2	See Section 6	TLT2
(2)	Lines, each (See Section 4)	Individual Access Line Rate		See Section 6	
(3)	50 Position Jack				
(a)	with 25 feet of cable and amphenol plug			\$ 50.23	ID
(b)	without cable			35.03	JA

GENERAL SERVICES (Cont'd)

F. KEY EQUIPMENT SERVICE (Cont'd)

1. Rates (Cont'd)	Monthly Rate		Equipment handling T Charge	
b. Type D (Cont'd)				
(1) System 3, two link, 18 station dial selective intercom ex- pandable to 4 link and 36 stations (bell or buzzer). (K36A Type)				
Plan 3.a.				
(a) Common Equipment				
18 station, 2 path intercom (rotary dial)	\$74.00		\$50.00	K3DB
18 station, 2 path intercom (touch call)	82.00		50.00	K3T2
18 station, 4 path intercom (rotary dial)	77.00		50.00	K3D4
18 station, 4 path intercom (touch call)	85.00		50.00	K3T4
Additional station codes (per 3)	5.00		5.00	DSZB
(b) Line equipment (one perline required)	1.75	CLSW	--	TLBW
(c) Music on hold (per 6 lines)	2.50	KM6L	--	TM6L
(d) Paging adapter, each	1.75		10.00	PAT6
(e) Long line adapter (per each)	3.00		15.00	LLA
(f) Add-on conference, each	1.75		10.00	K3AC
(g) Privacy module	1.50		10.00	K3PR
(h) Lines, each	See Section 4		See Section 6	
(i) Stations, each	F.1.g.			

GENERAL SERVICES (Cont'd)

F. KEY EQUIPMENT SERVICE (Cont'd)

1. Rates (Cont'd)	Monthly Rate	T	Equipment Handling Charge	
b. Type D (Cont'd)				
(2) System 4, 2 to 4 link, 18 to 54 station dial selective intercom with voice paging and/or bells or buzzers. Includes power supply) (K76A Type)				
Plan 4.a.				
(a) 1-7 lines, 2 links, 2-18 station intercom	\$21.00	K4A	\$40.00	N4A
(b) Lines, each	See Section 4		See Section 6	
(c) Line Equipment	1.75	CLBW	--	TLBW
(d) Stations, each	F.1.g.			
(e) 2 way speakers, each	1.25	K4AA	15.00	N4AA
Plan 4.b.				
(a) 1-14 lines, 3 links, 2-36 station intercom	\$31.50	K4B	\$45.00	N4B
(b) Lines, each	See Section 4		See Section 6	
(c) Line equipment	1.75	CLBW	--	TLBW
(d) Stations, each	F.1.g.			
(e) 2 way speakers, each	1.25	K4BA	15.00	N4BA
Plan 4.c.				
(a) 1-20 lines, 4 links, 2-54 station intercom	\$44.00		\$50.00	
(b) Lines, each	See Section 4	CLBW	See Section 6	TLBW
(c) Line equipment	1.75		--	
(d) Stations, each	F.1.g.			
(e) 2 way speakers, each	1.25		15.00	
System 4, Optional Equipment				
(a) Touch call for intercom common equipment (e. (1) (a), (2) (a), (3) (a)	\$ 3.00		\$20.00	K4AB
(b) DSS Console				
30 button	8.30	K4BF	35.00	N4BF
50 button	13.30		60.00	

GENERAL SERVICES (Cont'd)

G. PRIVATE BRANCH EXCHANGE SERVICE

1. General

Private Branch Exchange Systems are obsolete service items. See Section 4 for the monthly rates for PBX trunks

GENERAL SERVICES (Cont'd)

H. SPECIAL REVERSE TOLL CHARGE SERVICE (ENTERPRISE SERVICE)

1. General

This is an arrangement where a customer may offer his/her patrons in another exchange the privilege of calling him/her without charge or without requesting the reversal of toll charges.

2. Rates

	Monthly <u>Rate</u>
a. Special reverse toll service charge, first exchange	\$8.80*
b. Each additional exchange selected in the same local service area	2.45

3. Conditions

- a. The charges for each message will be billed to the called party at the regular sent-paid station rate.
- b. This service may be furnished with business one-party and PBX services.
- c. This service includes the listing of a special number in both the published directory and information records of the exchange or exchanges from which calls are to be accepted.
 - (1) At the option of the customer, this number may be non-published to limit the service to certain selected individuals, at the appropriate Tariff rate for non-published service.
- d. The customer assumes the toll charges for all toll calls placed by parties who call the special number from the customer selected exchanges. Such calls are charged for on the regular sent-paid station toll rate.

* In addition to rates and charges for regular station service.

GENERAL SERVICES (Cont'd)

I. SEASONAL AND VACATION RATE SERVICE

1. General

Seasonal and Vacation Rate Service is basic local exchange service temporarily suspended. This service is provided to customers in all the Company's exchanges whose requirements for telephone service are less than that which might normally be provided in any twelve (12) month period.

2. Rates

a. The monthly rate will be based upon fifty percent (50%) of the regular rate for the local exchange service only. Service may be temporarily suspended for a minimum of thirty (30) days and a maximum of one hundred-eighty (180) days.

b. Charges will apply for the subsequent reconnection of service.

3. Conditions

a. Seasonal and Vacation Rate Service will be furnished at the Company's discretion under the following conditions:

- (1) Service is available to all classes and grades of exchange service where the usage is of a seasonal nature.
- (2) At least one (1) month's full rental shall be paid for service prior to establishment of seasonal or vacation service.
- (3) Charges for a total of five (5) months may be billed prior to the suspension of service, or monthly, at the option of the Company.
- (4) The reduced rate for seasonal or vacation service may become effective only on a regular billing date and will apply to full monthly billing periods only and not to any portion thereof (except in case of a final bill).
- (5) During the period when the customer is billed at the reduced rate, no installations, moves, changes or maintenance will be provided by the Company.
- (6) The reduced rate only applies to basic local exchange service. All other services such as additional telephones, auxiliary bells, mileage or any other supplemental service will be billed at the full rate during the suspended period.
- (7) Key Telephone Systems, Private Branch Exchange Systems, and Centrex Systems are subject to monthly charges for basic equipment.

GENERAL SERVICES (Cont'd)

J. 900 BLOCKING SERVICE

1. General

- a. Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which a certain Numbering Plan Area (NPA) must be dialed.
- b. 900 Blocking Service blocks access to all telephone numbers for which the 900 NPA must be dialed.
- c. The service is classified as a local exchange telecommunications service.

2. Conditions

- a. The Company's obligation to furnish network facilities for Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
- b. Blocking Service is available only for blocking access to all 900 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA telephone number.

3. Rates and Charges

- a. Residence and Single Line Business customers will not be charged to initiate Blocking Service.
- b. Subsequent requests where the initial blocking was discontinued at the customer's request are subject to applicable Service Charges as set forth in Section 6 of this Tariff.

GENERAL SERVICES (Cont'd)

K. SUPPLEMENTAL EQUIPMENT SERVICES

1. Directory Listings

a. General

Directory listings encompassed by this Tariff are applicable to uncharged listing in the alphabetical section (commonly known as white pages) for residence and business customers, and, in addition the uncharged listing in the classified section (commonly known as yellow pages) for business customers, in the telephone directory covering the exchange from which such customers receive service.

b. Rates

Monthly Rate

(1) Primary Service Listings

(a) Primary Station

No Charge

	<u>Business</u>	<u>Residence</u>
(2) Additional listings, each	\$2.28	\$1.81
(3) Unlisted, each (see Condition K.1.c.5)	1.24	1.24
(4) Non-published, each (see Condition K.1.c.6)	2.54	2.54

c. Conditions

(1) A primary listing which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished without additional charge.

(a) Listings will be limited to such information as is necessary for identification to facilitate use of the service.

(b) The length of a listing maybe limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

(c) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory

(d) Dual name listings are available for residence service customers as a primary or additional listing.

Dual name primary listings consist of:

(1) The first name, or first name and middle initial, or first initial and middle name, or initials only of two individuals who have the same surname and reside at the same address.

(2) The first name, or first name and middle initial, or first initial and middle name, or initials only, and the married name of a woman.

(3) Two (2) names for one (1) person, who may be referred to by either, with the same surname.

Primary dual name listings will be alphabetical by the surname and the first given name or initials.

GENERAL SERVICES (Cont'd)

K. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

1. Directory Listings (Cont'd)

c. Conditions (Cont'd)

- (2) An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above.

Additional dual name listings, provided in conjunction with the primary listing, list the second name (or initials) first and the listing is alphabetized accordingly in the Directory; in this case billing always commences with the directory delivery date of the issue of the directory in which the listing first appears.

- (3) An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the customer.
- (4) A foreign or non-customer listing may be furnished to customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign exchange listing will be the rate applicable in the directory where the listing appears.
- (5) Unlisted service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the information operator.
- (6) Nonpublished service is the withholding of a customer's listing from both the telephone directory and information records.
- (a) When non-publish service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the non-published listing.
- (b) The rate for a nonpublished service is specified in Section K.1.b.(4) above.
- (7) The charge for additional, dual name additional, alternate, unlisted or nonpublished listings begin on the day the information records are posted.

GENERAL SERVICES (Cont'd)

K. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

1. Directory Listings (Cont'd)

c. Conditions (Cont'd)

- (8) The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. If a listing no longer serves the customer because of the disconnection, removal, etc., of the service, the minimum contract period will be for thirty (30) days.

d. Liability for Directory Listing Service

- (1) The Company shall not be liable for any error, omission, or other failure in connection with directory listings furnished without additional charge. The customer agrees to hold the Company free and harmless of and from any claims, loss, damage, or liability which may result from such error, omissions, or other failures.
- (2) The liability, if any, of the Company for any error, omission, or other failure in connection with directory listings furnished at an additional charge shall in no event exceed the charge for that listing during the effective life of the directory in which the error or omission is made.
- (3) In accepting listings as prescribed by applicants or customers, the Company will not assume liability for the result of their publication in its directories nor will the Company be a party to controversies arising between customers or others as a result of listings published in its directories.

GENERAL SERVICES (Cont'd)

K. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

2. Seven Digit IntraLATA Toll Blocking Service

a. General

- (1) Seven Digit IntraLATA Toll Blocking service blocks IntraLATA toll calls dialed from a subscriber's network access line using the seven digit dialing method.

b. Rates and Charges

- (1) The charge for installation or removal of this service is the Secondary Service Order Charge listed in Section 6 of this Tariff.
- (2) The Secondary Service Order Charge is waived on all requests for installation or removal of this service until January 10, 1995.
- (3) The Secondary Service Order Charge is waived when a request for installation or removal of this service is made within sixty (60) days of the installation of a network access line.

GENERAL SERVICES (Cont'd)

(L) Material previously located on this page has been obsoleted. See Section 100,
Page 7.

GENERAL SERVICES (Cont'd)

K. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

3. Touch-Calling Service

a. General

- (1) Touch-Calling Service is an arrangement of telephones equipped with push buttons for originating calls.
- (2) Touch-Calling Service cannot be furnished for station sets unless the line is also equipped for Touch-Calling Service.
- (3) Telephones equipped for Touch-Calling Service are furnished in standard colors. No additional charge applies for color.
- (4) Touch-Calling Service is provided only when suitable facilities are available.

b. Rates and Charges

The following rates and charges are in addition to all other applicable rates and charges for service and equipment furnished.

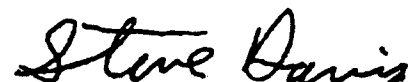
	<u>Monthly Rate</u>	<u>Installation Charge</u>
(1) Residence and Business Touch-Calling Rates		
Per Touch-Call equipped access line	\$1.85	See Section 6

GENERAL SERVICES

K. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

4. CUSTOM CALLING SERVICES

With the effective date of this tariff page, Custom Calling Service will no longer be offered. The Custom Calling Service features have been moved to Section 5, Page 30, offered under Advanced Calling Services.



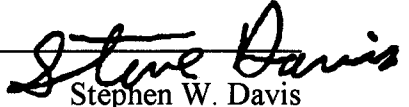
Northland Telephone Company
of Maine, Inc.

Section 5
Page 26
First Revision
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GENERAL SERVICES

Reserved for Future Use

Issued Date: March 31, 2003
Effective Date: April 30, 2003
Docket No:


Stephen W. Davis
President

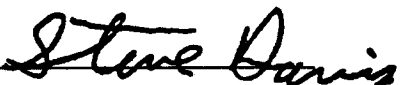
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GENERAL SERVICES

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President

GENERAL SERVICES (Cont'd)

K. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

5. Directory Assistance Service

a. General

- (1) The Company furnishes Directory Assistance Service to aid customers in determining telephone numbers.
- (2) Rates, as specified in Section K.6.c. following, apply to calls originated in New Hampshire that are placed to appropriate telephone numbers associated with the provision of Directory Assistance Service for New Hampshire. Certain calls, as described in Section K.6.d. following, are exempt from the applicable rates.
- (3) No more than two (2) telephone numbers may be requested per call to Directory Assistance Service.
- (4) A call to directory assistance is considered completed whether or not the numbers requested are available from directory assistance records, or the information requested is normally provided by directory assistance.

b. Call Allowance

- (1) In order to make allowance for a reasonable need for Directory Assistance Service, including numbers not in the directory, directory inaccessibility, and other similar conditions, an allowance consisting of a number of directly dialed directory assistance calls is provided as follows:
 - (a) Five (5) calls for each business or residence exchange line, PBX trunk line, student CENTREX line, or WATS line per billing period.
 - (b) One call for each CENTREX main station line, per billing period.
- (2) Calls to directory assistance via a local or Message Telecommunications Service operator are not included in the customer's call allowance and are billed at the rate specified in Section K.6.c. following.
- (3) If a customer has two (2) or more main telephone exchange service lines, CENTREX station lines, or PBX trunk lines terminating at the same premises, connected to the same central office, in the same billing period and billed to the same number, the total allowance is applied to the total usage for the lines or trunks involved.

GENERAL SERVICES (Cont'd)

K. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

5. Directory Assistance Service (Cont'd)

c. Rates

- (1) Directly-dialed directory assistance calls
in excess of call allowance, each \$.40
- (2) Calls to directory assistance via a local
or Message Telecommunications Service (MTS)
operator, each \$.55

d. Exemptions

Service Charges, as specified in Section 6 do not apply to a request for exemption.

- (1) Directly-dialed calls to directory assistance are exempt from the above rates and regulations when placed from:
 - (a) A registered residence main telephone exchange line where a user is unable to use a directory because of a visual or physical handicap or from a registered business main telephone exchange line of a handicapped user where assistance is otherwise not available. A residence or business main line may be registered for exemption with the Telephone Company in those instances where one of the users of the line is considered to be legally blind, or visually or physically handicapped as defined by the Federal Register, Volume 35 #126. Where a user's handicap prevents the dialing of telephone in a conventional manner or permits only the dialing of "0", those calls placed from the registered line and not directly dialed will also be exempt. Calling Cards will be issued to handicapped users for their own use at all telephones other than their own registered main telephone exchange lines that are not otherwise exempt from directory assistance charges.
 - (b) A hotel-motel and qualified hospitals where telephones are provided in a majority of patient or guest rooms including calls placed over toll access trunks or toll terminals. All calls placed to Directory assistance from these customers via MTS access trunks or MTS terminals are exempt whether dialed or non-dialed. A hospital is considered qualified if it is currently able to meet the registration requirements of the American Hospital Association. It is not necessary for the hospital to be so registered.
- (2) All directory assistance calls originated from coin telephones, mobile or maritime services, or interconnected lines of radio common carriers are also exempt.

GENERAL SERVICES (Cont'd)

K. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

5. DIRECTORY ASSISTANCE SERVICE (Cont'd)

e. National – 411 (N-411) Service

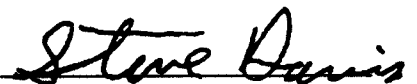
- (1) N-411 is provided to customers requesting information on listings outside the state of New Hampshire .
- (2) N-411 service is furnished subject to the availability of facilities and is accessed by dialing 411 or such number(s) as the Telephone Company may designate.
- (3) A maximum of two requests for listings (N-411 or directory assistance) will be allowed per call.
- (4) A call to N-411 is considered completed whether or not the number(s) requested are available from Telephone Company records, or the information requested is not normally provided such as nondirectory listed or nonpublished service telephone numbers or not found.
- (5) N-411 is available only on a direct dialed basis and may not be alternately billed.
- (6) N-411 is not available from the following services:
 - (a) Dormitory Communications Service (DCS) lines
 - (b) Toll denied or restricted lines
 - (c) Hotel/motel and hospital toll access trunk lines that are routed to special operator equipped locations.
 - (d) Public Access Smart-pay Lines (PASL).
 - (e) Public Access Lines (PAL).
- (7) The Telephone Company shall not be liable for any errors or omissions, whether arising through negligence or other wise, in the information furnished and the customer shall save the Telephone Company harmless against all claims that may arise from the use of such information.
- (8) A charge applies for each directly dialed and completed N-411 call. There is no allowance on charges for N-411 calls. Exemptions: Charges for N-411 are not applicable to calls from customers who have registered with the Telephone Company as being unable to use telephone directories because of visual or physical handicaps.
- (9) A customer request for both an N-411 listing and a New Hampshire listing on the same call will incur only the N-411 charge.
- (10) **RATES: Per Direct Dialed Call – Each \$0.95**

GENERAL SERVICES

M. ADVANCED CALLING SERVICES

(A) GENERAL

1. Advanced Calling Services consists of a group of features individually described under (Feature Descriptions) which allows customers to efficiently manage the communications over their exchange access lines. These features may function only where the calling party's telephone number is delivered from the central office originating the call to the terminating central office serving the called party. Advanced Calling Services features are optional services offered in addition to regular exchange service.
2. Per call blocking is an originating option that allows customers to control the disclosure of their directory number on a call-by-call basis. When activated, the option precludes the originating customer's telephone number from being displayed on the terminating customer's Caller Id display service. Activation is accomplished by the calling party dialing an activation code prior to initiating a call. There is no charge associated with per call blocking. Per call blocking does not affect the operation of the other service features.
3. Line blocking allows customers to automatically block the disclosure of their directory number. The option precludes the originating customer's telephone number from being displayed on the terminating customer's Caller Id display device. Line blocking does not effect the operation of the other service features. Line blocking will be available to individuals, agencies and groups that submit a written request to the Company asserting a specific need for line blocking for reasons of health or safety. There is no monthly charge associated with line blocking. Service order charges shall apply to second and subsequent applications for line blocking. Non-Published and Non-Listed customers will be presumptively blocked.
4. Per call blocking and line blocking are available in suitably equipped central offices to one-party residence and business classes of service only.
5. Advanced Calling Services features are available to one-party residence and business customers subject to the availability of central office equipment and facilities. Individual feature availability may differ by exchange.



Stephen W. Davis
President

5. GENERAL SERVICES

C Description of Custom Calling Plus Features

(N)

- 3A Caller ID with Calling Party Name -- This service allows the customer to receive the calling party's directory information, either directory number (CPN) or directory number and name (CPN/CNAM), on incoming calls. The calling directory information will be delivered to the called party's Customer Premises Equipment (CPE). The CNAM is transmitted during the silent interval between the first and second ring of the called party's line. A Caller ID Display Device (an unregulated service, not included in this filing) is required to display the CNAM. Caller ID subscribers must provide, and connect, their own compatible premises equipment.

An originating CPN/CNAM may not be transmitted to the called party under the following conditions:

The CPN/CNAM will not be displayed if the called party is off-hook. The called party must be on-hook to receive the CPN/CNAM. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call will not be displayed. Instead the called party of the second incoming call will receive a call waiting tone.

The CPN/CNAM will not be displayed if the called party answers the incoming call during the first ring interval.

Identification of specific stations or extensions served by a PBX or Key System is not possible. The main directory information of the PBX or Key System will be displayed.

Caller ID cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.

The CPN/CNAM will be unavailable if the calling party is from a multi-party line. The called party will receive an "unavailable" display.

The CPN/CNAM will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.

The CPN/CNAM will not be displayed if the calling party has activated Caller ID Blocking.

(N)

GENERAL SERVICES

M. ADVANCED CALLING SERVICES (Cont'd)

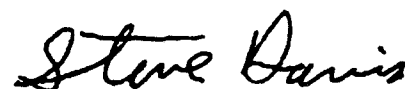
(A) GENERAL (Cont'd)

6. Advanced Calling Services may not function when calls originate from or terminate to customer premise equipment not suitably equipped for Advanced Calling Service.
7. The Company shall not be liable for any loss or damages arising out of error interruptions, defects, failure, or malfunctions of Advanced Calling Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

(B) FEATURE DESCRIPTIONS

Advanced Calling Services are optional telephone service arrangements Which Provide one or more of the following features:

1. Anonymous Call Rejection – Allows subscribers to reject calls from parties who have a privacy feature that prevents the delivery of the calling party number. When the feature is active, incoming calls with a calling party number marked as Private are routed to a denial announcement.
2. Assistance Service – Automatically connects to a preassigned assistance number” when the handset is lifted and no digits are dialed within 10 seconds. At all other times customer may place or receive calls normally.
3. Call Forwarding – Permits a customer to forward all incoming calls to Another preselected telephone number. The customer activates the service by dialing a code and the telephone number of the line to which the calls are to be forwarded.



GENERAL SERVICES

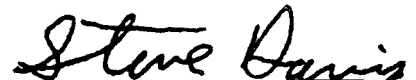
M. ADVANCED CALLING SERVICES (Cont'd)

(B) FEATURE DESCRIPTIONS (Cont'd)

3. Call Forwarding (Cont'd)

A. Fixed Call Forwarding – (FCF) Service provides automatic forwarding of one incoming call at one time placed to a seven digit FCF number to a terminating telephone number in the same or different exchange. If a call is in progress when the FCF number is dialed, the caller will receive busy indication. Simultaneous Call Handling capability is optionally available to allow up to a maximum of three calls at the same time. The terminating telephone service may be local exchange service, Inward Wide Area Telecommunications Service (800 Service), or Foreign Exchange Service.

- (1) The Telephone Company does not provide identification of the originating (i.e., calling party) telephone number to the FCF customer.
- (2) No assurance can be given that the transmission will be fully satisfactory during operation of FCF service.
- (3) This service is furnished upon condition that the customer subscribes to adequate FCF and terminating facilities to permit the use of the service without impairment, disruption, or deterioration of the quality of other telephone services. If, in the opinion of the Telephone Company, additional FCF Service or terminating facilities are needed, the customer must subscribe to additional service or facilities. If the customer refuses to subscribe to adequate FCF or terminating facilities, the FCF service is subject to termination.
- (4) The following rates and charges are in addition to the rates and charges for the terminating equipment and service as well as Service Ordering Charges.



Stephen W. Davis
President

GENERAL SERVICES

M. ADVANCED CALLING SERVICES (Cont'd)

(B) FEATURE DESCRIPTIONS (Cont'd)

3. Call Forwarding (Cont'd)

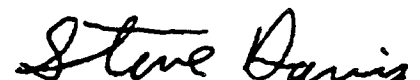
A. Fixed Call Forwarding (Cont'd)

(4) Rates and Charges (Cont'd)

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Fixed Call Forwarding Service	\$11.00	\$22.00
Simultaneous Call Handling* Per additional call Up to a maximum of three	\$10.00	\$ 6.50

*Requires Fixed Call Forwarding Service

- (5) Between the calling party and the Fixed Call Forwarding number: the calling party is charged the appropriate toll message telecommunications service or message unit or local usage charge, where applicable.
- (6) Between the Fixed Call Forwarding number and the terminating telephone number: The FCF customer is charged the directly-dialed station-to-station toll message telecommunications service rate for each call, or the business message unit rate or the local usage rate, as appropriate. If the terminating service is 800 Service, the appropriate 800 Service usage rates apply. In addition, charges apply for person-to-person and collect calls made to an FCF number even though such calls might not be accepted at the answering location.



GENERAL SERVICES

M. ADVANCED CALLING SERVICES (Cont'd)

(B) FEATURE DESCRIPTIONS (Cont'd)

3. Call Forwarding (Cont'd)

- B. Preferred Call Forwarding – Enables the customer to forward incoming calls from a maximum of six (6) specified telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. Company equipment will screen incoming calls against the customer's list and forward only calls from the telephone numbers included on the list. Calls forwarded by this feature, are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.
 - C. Call Forwarding- Remote Activation – compliments Call Forwarding and user Programmable Call Forwarding Services. Customers can activate or deactivate these services or change the forward to destination when at a remote location. Call Forwarding or User Programmable Call Forwarding Busy/Don't Answer Service is required.
 - D. User Programmable Call Forwarding Busy/Don't Answer Service – provides forwarding capability to incoming calls that encounter a busy or no answer condition on a customer line. The forwarded to telephone number is programmed by the customer by dialing an access code followed by the destination number. In addition, the customer programs the number of rings to designate a no answer condition.
4. Call Return – Enables the customer to automatically redial the telephone number of the most recent incoming call. The feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multi-line hunting groups. Call Return is disabled if the telephone number of the most recent incoming call is blocked.

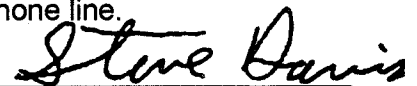


GENERAL SERVICES

M. ADVANCED CALLING SERVICES (Cont'd)

(B) FEATURE DESCRIPTIONS (Cont'd)

5. Call Screening – Enables the customer to block incoming calls from a maximum of six (6) specified telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. Company equipment will screen incoming calls against the customers list and block those on the list. If facilities are unavailable to provide incoming call screening via the customers list, standard call completion will occur. To block unknown telephone numbers, a customer can dial a special code after an unwanted call and block the number. Callers whose numbers are blocked are directed to a Company recorded announcement.
6. Call Trace – Allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Company's central office equipment records and stores the incoming call message detail (date, time and originating telephone number of the call) provided that the call was completed over a suitably equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly. For further action to be taken, the customer is required to contact the appropriate law enforcement agency. Call Trace is available without service order or connection charges upon customer request to equip their line with Call Trace capability.
7. Call Waiting – Signals a customer talking on his line that another call has been placed to the line. The customer may answer the second call and alternate between calls by manipulating the switch-hook. The customer may deactivate the Call Waiting feature to prevent tones from interrupting data transmissions by entering an access code prior to the start of the call. Three Way Calling service is required should the customer wish to deactivate Call Waiting when a call is in progress. The line returns to the Call Waiting active status upon completion of the call.
- 7.a. Call Waiting on Caller ID with Name – Call Waiting on CNAM provides for an expanded use of Caller ID with Name and Call Waiting. It allows a subscriber to receive Caller ID information for a new incoming call while off-hook on an existing call. Call Waiting on CNAM includes all the capabilities of Call Waiting. This feature displays the name associated in the Company's records with the line from which the call originates, excluding names associated with non-published and non-listed service. The calling name and number is displayed on a customer provided premise equipment attached to the customer telephone line.



GENERAL SERVICES

M. ADVANCED CALLING SERVICES (Cont'd)

(B) FEATURE DESCRIPTIONS (Cont'd)

8. Caller Id – Allows the customer to receive the calling party's directory number on incoming calls. The calling number will be delivered to the called party's Customer Premise Equipment (CPE). The directory number is transmitted during the silent interval between the first and second ring of the dialed party's Line. A Caller Id display device or equivalent (an unregulated service, not Included in this filing) is required to display the calling party's telephone number.
 - A. Calling Name Delivery Option – provides Caller Id customers the name in addition to the number in telephone company records associated with the line from which the incoming call originates. The name and the number are displayed on the customer provided premise equipment attached to the customers telephone line. Caller Id is required.
9. Circle Busy Transfer – enables calls to a busy line to be routed in a circular fashion thru a group of lines to locate an idle line. Each line in the circle that is not busy will get the next call coming into the group on a sequential basis.
10. Home Intercom Services – provides for calling to other telephones on the same one party line. This enables conversations with a party that is in another part of the house or with a person at an extension in another building.
11. Line Hunting Service is an arrangement that groups together two or more main telephone exchange business lines from the same central office so that incoming calls are automatically switched from the initial line, if in use, to the first non-busy line. This service is provided subject to the availability of suitable central office facilities.
 - A. Line Hunting Service, per group arranged \$24.00
 - (1) This charge applies to established or re-arrange line hunting on in-service lines and to establish line hunting on initially installed lines.
 - B. Service charges as specified in Section 6 of this tariff apply.

GENERAL SERVICES

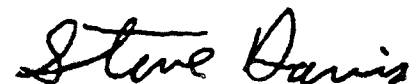
M. ADVANCED CALLING SERVICES (Cont'd)

(B) FEATURE DESCRIPTIONS (Cont'd)

12. Preferential Busy Transfer – enables calls to first route thru a preferred group of lines in search of an idle line. If all are busy the call will then go thru whichever other transfer option the customer has, i.e., Busy Transfer or Circle Busy Transfer.
13. Priority Ringing – provides the customer with a distinctive ring or call waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from a maximum of six (6) pre-selected telephone numbers. The customer can construct or modify a telephone number screening list by dialing a unique code. Company equipment will screen incoming calls against the customer's list and provide a distinctive ringing pattern for telephone numbers on the customer's list.
14. Queuing for Multi-lined Groups – when all lines are busy incoming calls are queued and an audible tone is returned to the calling party. Up to (10) calls may be queued in a group.
 - A. Delay Announcement for Queued Calls – provides a subscriber generated automatic announcement for multi-lined groups with queuing capabilities. After a call has been queued for a subscriber interval, a single announcement is returned to the calling party announcing additional delays.
15. Repeat Dialing – enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled number is busy the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Repeat Dialing.

The following types of calls cannot be automatically redialed:

- Calls to 800 service numbers
- Calls to 900 service numbers
- Calls preceded by an interexchange carrier access code
- Calls made on an International Direct Distance Dialed basis
- Calls made to Directory Assistance service
- Calls made to universal emergency number service (911)

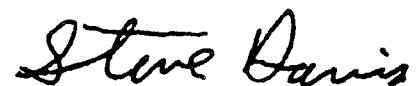


GENERAL SERVICES

M. ADVANCED CALLING SERVICES (Cont'd)

(B) FEATURE DESCRIPTIONS (Cont'd)

16. Ringer Id Service – enables the customer to have up to two separate telephone numbers (one main telephone number and one additional telephone number) associated with one exchange access line. Each telephone number has a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive Call Waiting tone for each additional telephone number is provided to customers also subscribing to Call Waiting Service.
17. Special Call Acceptance – enables the customer to designate a maximum of six (6) telephone numbers from which calls will be accepted. The customer can construct or modify a telephone number screening list by dialing a unique code. Company equipment will screen incoming calls against the customer's list and complete calls from numbers on the customers list. Calls from all other numbers will be routed to a recorded announcement.
18. Speed Calling – 8 codes – allows a customer to call a pre-designated seven - or ten-digit telephone number by dialing a one-digit code. A maximum of 8 pre-designated telephone numbers can be stored.
19. Speed Calling – 30 codes – allows a customer to call a pre-designated seven - or ten-digit telephone number by dialing a two-digit code. A maximum of 30 pre-designated telephone numbers can be stored.
20. Three-Way Calling – allows a customer to establish a talking connection involving himself and two other parties. The customer, by switchhook operation, is able to place an existing call on hold and dial the telephone number of a third party. Three-Way Calling also allows a customer to transfer a call to another number and then drop out of the call leaving the two other users connected.
21. Toll Control with PIN – permits originating calls to be completed within the local exchange area only, and restricts originating direct dialed calls from completing outside the exchange without the use of an authorization code assigned by the Company and changeable by the Company.



GENERAL SERVICES

M. ADVANCED CALLING SERVICES (Cont'd)

(B) FEATURE DESCRIPTIONS (Cont'd)

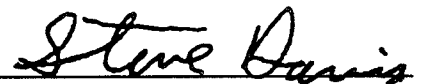
22. Telemarketing Do Not Disturb (TDND) – allows subscribers to intercept all callers trying to terminate to their lines with an announcement stating, "You have called a number which does not accept calls from telemarketers. All other callers may press '1' if they wish to complete the call." If "1" is then dialed by the caller, the call will be completed. If any other digit is dialed, intercept treatment is provided to the caller and the call connection is not completed.

(C) RATES AND CHARGES

1. The rates and charges apply in addition to the established rates and charges for associated services.

2. Feature Rates – One Feature Per Line

	Flat Rate Per Month	or Usage Rate
Anonymous Call Rejection	\$2.25	
Assistance Service		
Business	\$1.89	
Residence	\$0.89	
Call Forwarding	\$2.00	
Call Forwarding Remote Activation	\$1.00	
Call Screening	\$2.50	
Call Trace		\$3.50 per use
Call Waiting	\$2.00	
Call Waiting on Caller ID with Name	\$7.50	
Caller ID	\$4.50	
Caller ID with Name	\$6.50	
Caller Return	\$2.25	.50 per use
Circle Busy Transfer-per group	\$1.99	
Delay announcement for Queued Calls	\$6.95	
Home Intercom		
Business	\$1.99	
Residence	\$1.00	



GENERAL SERVICES

M. ADVANCED CALLING SERVICES (Cont'd)

(C) RATES AND CHARGES (Cont'd)

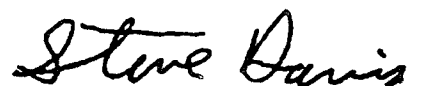
2. Feature Rates (Cont'd)

	<u>Flat</u> <u>Rate Per Month</u>	<u>or</u> <u>Usage Rate</u>
Preferential Busy Transfer	\$0.99	
Preferred Call Forwarding	\$2.25	
Priority Ringing	\$2.25	
Queuing for Multi-line groups	\$2.95	
Repeat Dialing	\$2.00	.50 per use
Ringer ID Service	\$3.00	
Special Call Acceptance	\$2.25	
Speed Call 8	\$2.00	
Speed Call 30	\$4.00	
Telemarketing Do Not Disturb	\$4.95	
Three-way Calling	\$2.00	
Toll Control with PIN	\$3.25	
User Programmable Call Forwarding Busy/ Don't Answer	\$3.00	

3. Discount Schedule for Advanced Calling Services and Custom Calling Services

- A. Quantity discounts are available to customers who subscribe to more than One Advanced Calling Service and/or Custom Calling Service on each Line. Total monthly recurring charges for applicable services shall be credited based on the following schedule:

	<u>Monthly Recurring Charges</u>
(1) Two services	\$1.00 credit
(2) Three services	\$2.00 credit
(3) Four or more services	\$3.00 credit



GENERAL SERVICES (Cont'd)

5.19 IntraLATA Call Completion Operator Services

5.19A The following charges will apply to automated operated assisted intraLATA calls:

(A)	Calling Card	\$0.24/per occurrence
(B)	Collect	\$0.25/per occurrence
(C)	Bill to 3 rd Number	\$0.25/per occurrence

CENTREX SERVICE (Cont'd)

B. FEATURES (Cont'd)

- h. Call Forwarding – allows a station line to have incoming calls forwarded to another station line within the system or to telephone numbers outside the system.
- i. Call Forwarding-Busy – provides for the automatic routing of incoming calls to a pre-selected station line when the called station line is busy. Call Forwarding-Busy is not provided on a station line with Call Waiting.
- j. Call Forwarding-Does Not Answer – provides for the automatic routing of incoming calls to a pre-selected station line when the called telephone does not answer within a predetermined number of rings. This feature may be arranged so that only incoming DID calls will be forwarded.
- k. Call Hold – allows a station user to place an established call on hold. This frees the line to originate another call, use Call Pick-Up, or return to a previously held call.
- l. Call Pick-Up – allows a station user to answer any call directed to another Centrex station line within its preset pick up group by dialing a special code.
- m. Call Waiting – allows a station user to receive an audible tone to indicate an incoming call is waiting, if the called line is already in use. Call Waiting is not provided on a station line equipped with Call Forwarding-Busy.
- n. Cancel Call Waiting – permits the customer to defer the Call Waiting feature by entering a code when desired to prevent Call Waiting tones from interrupting calls or disrupting data transmissions. Call Waiting service is required to apply Cancel Call Waiting to calls in progress and requires use of the Three Way Calling feature.
- o. Distinctive Ringing – allows called members of a customer group to distinguish between terminating intra-group calls and

terminating calls from outside the customer group by providing two different ringing patterns.

CENTREX SERVICE (Cont'd)

B. FEATURES (Cont'd)

- p. Speed Calling – allows a station user to call a predesignated telephone number by dialing a valid abbreviated dialing code. The customer changeable speed-calling list furnished contains up to 30 numbers depending on serving facilities.
- q. Directory Number Hunting – this feature permits the station lines to hunt until an idle one is reached

C. STATION CLASSES

- 1. Centrex provides the following four basic station classes (station treatments):
 - a. Unrestricted – station lines are arranged to originate and receive local exchange, long distance and intercommunicating calls.
 - b. Partially Restricted-Originating – station lines are arranged only to receive local exchange and long distance calls and to intercommunicate with other stations in the system.
 - c. Partially Restricted-Terminating – station lines are arranged only to originate local and long distance calls and to intercommunicate with other station in the system.
 - d. Fully Restricted – station lines are arranged for local exchange and intercommunicating calls only.

D. CENTREX/ADVANCED CALLING SERVICES (ACS) OPTIONS

- 1. Centrex/ACS is an optional arrangement available to Centrex customers served by suitable equipped central offices where facilities are available. The service consists of the following features which may be ordered individually. Rates for these features are in addition to rates and charges for basic Centrex Service.

CENTREX SERVICE (Cont'd)

D. CENTREX/ADVANCED CALLING SERVICES (ACS) OPTIONS (Cont'd)

1. (Cont'd)

- a. Repeat Dialing – enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Repeat Dialing.
- b. Call Return – enables the customer to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Call Return. The feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multi-line hunting groups. Call Return is disabled if the telephone number of the most recent incoming call is blocked.
- c. Caller ID – allows the customer to receive the calling party's directory number on incoming calls. The calling number will be delivered to the called party's Customer Premise Equipment (CPE). The directory number is transmitted during the silent interval between the first and second ring of the called party's line. A Caller Id display device or equivalent (an unregulated service, not included in this filing) is required to display the calling party's telephone number. Per Call Blocking and Line Blocking are provided as specified in Section 5 previous.
- d. Call Trace – allows a customer to trace the most recent incoming call by dialing a code immediately after terminating the call. The Company's central office equipment records and stores the incoming call message detail (date, time and originating telephone number of the call) provided that the call was completed over a suitably equipped facility and the customer has not received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly. For further action to be taken, the customer is required to contact the appropriate law enforcement agency.

CENTREX SERVICE (Cont'd)

D. CENTREX/ADVANCED CALLING SERVICES (ACS) OPTIONS (Cont'd)

1. (Cont'd)

- e. Priority Ringing – provides the customer with a distinctive ring or call waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from a maximum of six (6) preselected telephone numbers. The customer can construct or modify a telephone number-screening list by dialing a unique code. Company equipment will screen incoming calls against the customer's list and provide a distinctive ringing pattern for telephone numbers on the customer's list.
- f. Preferred Call Forwarding – enables the customer to forward incoming calls from a maximum of six (6) specified telephone numbers to another telephone number. The customer can construct or modify a telephone number-screening list by dialing an activation code. Company equipment will screen incoming calls against the customer's list and forward only calls from telephone numbers included on the list.

Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

- g. Call Screening – enables the customer to block incoming calls from a maximum of six (6) specified telephone numbers. To block specified numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. Company equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can dial a special code after an unwanted call and block the number. Callers whose numbers are blocked are directed to a Company recorded announcement.
- h. Special Call Acceptance – enables a customer to designate a maximum of six (6) telephone numbers from which calls will be accepted. The customer can construct or modify a telephone number-screening list by dialing a unique code. Company equipment will screen incoming calls against the customer's list and complete calls from numbers on the

customer's list. Calls from all other numbers will be routed to a recorded announcement.

CENTREX SERVICES (Cont'd)

E. TERMS AND CONDITIONS

1. Centrex is offered only where suitable digital central office facilities are available. Northland Telephone reserves the right to refuse a request for the installation of Centrex based on the availability and/or potential reusability of central office or outside plant facilities.
2. Centrex is offered under a three- (3) year service agreement at rates, charges and terms specified in the Company's schedule. The customer may remove a Centrex from service prior to the end of the term. The customer will pay Northland Telephone Company a system termination charge equal to the greater of the monthly recurring charge for three Centrex station lines times the number of months remaining on the original or renewal agreement term, or 25% of the number of initially installed Centrex station lines times the number of months remaining on the original or renewal agreement term.
3. When stations of a Centrex system are located in an exchange other than that serving the principal premises, outgoing calls are routed through the exchange serving the principal premises. Other service arrangements may be provided, at appropriate rates and charge, if the services are compatible with the Centrex furnished.
4. Centrex local exchange service is available only on an unlimited service basis.
5. Standard feature capabilities may be activated at the time each station line is installed or may be added or changed subsequently. When standard feature capabilities are activated or changed by the Company at the customer's request subsequent to the installation of the station line, service charges will apply.
6. When Centrex is furnished to a hotel, motel or similar establishment, the management is responsible for all charges for telephone messages, telegrams, cablegrams, and radiograms sent-paid from or received-collect at telephones equipped with Centrex, whether sent or received by management or by others.

7. If it is determined by the Company that carrying plant on the same contiguous property and/or premise wire are required, both must be installed and maintained by the customer at his expense.

CENTREX SERVICE (Cont'd)

E. TERMS AND CONDITIONS (Cont'd)

8. The principal premises for the customer is considered to be the premises of the customer where the attendant position or designated answering location is located.
9. The appropriate electric current and outlets necessary at the customer's premises, if required are provided at the customer's expense.
10. One directory listing without charge is furnished for each customer of Centrex. Additional directory listings may be provided as specified in Section 5 pages 18-20, Directory Listings.
11. Intercept of calls to disconnected or vacant telephone numbers is provided by means of an announcement of a general nature for in-service systems and a temporary reference of incoming calls to a single working telephone number that is specified by the customer for completely disconnected systems.
12. Centrex does not require special attendant position equipment for answering and transferring incoming calls to stations within the system. Incoming calls to the system's listed directory number are routed to an individual station line or lines designated for the system's answering location. Calls then may be transferred to other stations in accordance with the system's standard features. If special attendant position equipment is utilized with the system, additional charges may be applicable.
13. Customers who subscribe to 15 or more Centrex lines may, at the Telephone Company's discretion, be offered customer specific pricing. The rate will be offered to the customer in writing for acceptance. An individual service agreement will specify the length of the contract service and the applicable rates. With the exception of the customer specific rates, all other rates, charges and regulations specified herein shall apply.

F. SERVICE CHARGES

1. Installation

a.	Service Order, per station line	\$17.50
b.	Central Office Work Charge, per station line	\$10.00

CENTREX SERVICES (Cont'd)

F. SERVICE CHARGES (Cont'd)

2. Changes

a.	Service Order, per station line	\$ 9.00
b.	Central Office Work Charge, per station line	\$10.00

G. MONTHLY RATES

1.	Three stations or less	\$46.50
2.	Additional stations, each	\$15.50

3. ACS Optional Features

		<u>Rate per month</u>
a.	Repeat Dialing	\$1.00
b.	Call Return	\$1.00
c.	Caller ID	\$2.25
d.	Priority Ringing	\$1.25
e.	Preferred Call Forwarding	\$1.25
f.	Call Screening	\$1.25
g.	Special Call Acceptance	\$1.25

		<u>Per Activation*</u>
h.	Call Trace	\$3.50

*Plus \$5.00 for case preparation

**GENERAL SERVICES
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
BASIC RATE INTERFACE (BRI)**

A. GENERAL DESCRIPTION

1. ISDN Services are a public network-based set of communications services that make it possible to send, receive and modify information using regular telephone lines. These services are based on the National Integrated Services Digital Network standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone lines simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems, which connect Basic Rate Interface (BRI) lines to customer's premises. ISDN is offered only where suitable digital central office facilities are available.
2. ISDN-BRI is an optional service arrangement that can be used in conjunction with a customer's residential service, individual business line or Centrex service. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under the various optional arrangements, BRI provides the customer with access to Circuit Switched Voice Services and Circuit Switched Data Services.
3. An ISDN-BRI arrangement obtains its capabilities from an ISDN-capable Telephone Company central office switch. The BRI ISDN arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B channels. Another channel, called the Delta or D channel, is used for signaling purposes and in some applications can be used for low speed packet data communications. The complete BRI ISDN line is known as 2B+D.
 - a. B Channel - the B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 674 kilobits per second (kbps). Each B Channel may be configured in one of the following ways:
 - a.1 Circuit-Switched Voice-Allows the use to originate and receive only voice calls over a single circuit-switched B Channel.
 - a.2 Circuit-Switched Data - Allows the user to originate and receive only data calls over a single circuit-switched B Channel.
 - a.3 Alternate Circuit-Switched Voice/Data - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B channel, but not simultaneously.
 - b. D Channel-The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B channels.
4. ISDN-BRI lines consist of central office facilities (including outside plant facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.

GENERAL SERVICES (cont'd)
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)
BASIC RATE INTERFACE (CONT'D)

A. GENERAL DESCRIPTION (con't)

5. Directory Numbers

- a. Primary Directory Number - Each ISDN-BRI line includes a single primary telephone directory numbers. On a given 2B+D ISDN-BRI line, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal based on the type of call (voice or data) presented to the ISDN line.
- b. Secondary Directory Numbers - An ISDN-BRI line may have additional telephone directory numbers. The additional telephone numbers(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B channel is allowed only one simultaneous circuit connection at a time.

B. CIRCUIT SWITCHING SERVICE DESCRIPTIONS

1. Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 kbps B channel. The customer may choose among the following Circuit-Switched features based upon applications needs:
 - a. Clear Channel Capability - A characteristic of the transmission paths on the B channels that allows the full bandwidth of 64 kbps to be available to the customer. It is also possible to bridge two B channels together to achieve data transmission speeds of 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission or sub-rated to 56 kbps per channel. Clear channel capability is a no charge provisioning option.
 - b. Additional Call Offering - This feature allows the user to be notified of an additional call when the telephone set is busy. Similar to conventional Call Waiting, multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone. Additional Call Offering is a no charge provisioning option.
 - c. Multiline Hunt Service - This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be another ISDN-BRI directory number on the same (or a different) B channel or (for voice calls) an analog line. The hunting arrangement may be a series completion, linear or circular. Multiline Hunt Service is a no charge provisioning option.

GENERAL SERVICES (cont'd)
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)
BASIC RATE INTERFACE (CONT'D)

A. CIRCUIT SWITCHING SERVICE DESCRIPTIONS (cont'd)

1. (cont'd)

- d. Custom Calling Features - Applicable Custom Calling Services are available at rates and charges specified in the Custom Calling Services section of the Telephone Company's tariff (Section 5).
- e. Custom Calling Plus Services - Applicable Custom Calling Plus Services are available at rates and charges specified in the Custom Calling Plus Services section of the Company's tariff (Section 5, pages 32-36).
- f. Electronic Key Telephone Service (EKTS) - Electronic Key Telephone Service is a central office based key system implementation that requires no switching equipment on the customer's premise. EKTS is a chargeable option and provides the customer with the ability to access the following features (where available) to meet specific application requirements:
 - 1 Multiple Appearance Directory Numbers - This feature allows a directory number(s) from one EKTS set to appear on the EKTS sets of other users.
 - 2. Additional Call Appearances - This feature allows the same directory number to appear more than once (by assigning the directory number to additional buttons) on a customer's telephone set, allowing the capability of multiple incoming or outgoing calls associated with that directory number. For EKTS users, this feature provides the same functionality as Additional Call Offering (or analog Call Waiting).
 - 3. Analog Line Appearances - This feature allows analog users directory numbers to appear on an EKTS set, thereby allowing the EKTS user to provide call coverage for analog users. It may limit the use of other features and/or functionality on analog lines.
 - 4. Bridging - This feature allows more than one EKTS set in the Multiple Appearance Directory Number group to be active on the same call simultaneously.
 - 5. Automatic Bridged Call Exclusion (Privacy on Answer) - This feature allows only one user to answer an incoming call, thereby preventing bridging on incoming calls. On a call by call basis, this feature can be disabled via Privacy (Manual Exclusion) to allow bridging to occur.
 - 6. Privacy (Manual Exclusion) - This feature allows the users to press a feature button which will restrict other stations from bridging onto an existing call that is active at that station or picking up an existing call on hold. A user who has the Automatic Bridged Call Exclusion feature can press the Privacy button to disable Automatic Bridged Call Exclusion and thereby allow bridging to occur on a given call.

GENERAL SERVICES (CONT'D)
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (CONT'D)
BASIC RATE INTERFACE (CONT'D)

B. CIRCUIT SWITCHING SERVICE DESCRIPTIONS (cont'd)

f. Electronic Key Telephone Service (EKTS) (Cont'd)

7. Intercom Calling - This feature allows for EKTS station-to-station calls. Intercom calls can be made by pressing an intercom button and dialing one or two digits.
8. Display Capability - This feature allows an appropriately equipped telephone set to display a variety of information. For example, when idle, the time and date is displayed. When the user is making a call, call progress information is displayed. The following information is also provided:
 - 8.1 Caller ID - As described under Custom Calling Plus Services in this tariff, Caller ID - Number is provided as a chargeable option.
 - 8.2 Called Number Display - This feature displays the called number (dialed digits) on the telephone set when an outgoing call is made.
 - 8.3 Calling Reason Display - This feature provides a display of the directory number from which a call was redirected (via Call Forwarding) for the call being redirected.
 - 8.4 Message Waiting Indication - For users who also subscribe to Message Manager Service (tariffed separately), this feature provides a visual message waiting indicator (via a lamp/feature button or a message on the telephone set) to indicate that the user has received a voice message.
9. Feature Function Buttons - This feature gives the user the ability to assign features to specific buttons on the EKTS set. When depressed, the button will activate the assigned feature.
10. Ringing Options - This feature is used with Multiple Appearance Directory Number Arrangements and allows the EKTS set to apply abbreviated ringing (ringing is turned off after a specified period of time), delayed ringing (ringing is turned on after a specified period of time), immediate ringing, no ringing, or normal ringing. On a per EKTS user basis, each directory number may have a different ringing option.

C. TECHNICAL SPECIFICATIONS

1. Transmission Standards

- a. The standard transmission parameters for an ISDN-BRI line consist of: A maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135-ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

GENERAL SERVICES (cont'd)
INTEGRATED SERVICES DATA NETWORK (ISDN) (cont'd)
BASIC RATE INTERFACE (BRI) (cont'd)

C. TECHNICAL SPECIFICATIONS (cont'd)

2. Customer Premise Equipment and Facilities

- a. Compatible customer premise equipment is required to utilize ISDN-BRI services. All equipment used to interface with these services is required to conform with National ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
SR-NWT-002661	National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface
SR-NWT-001953	Generic Guidelines for ISDN Terminal Equipment on Basic Access Interfaces

D. REGULATIONS AND CONDITIONS

1. Unless specifically exempted, ISDN-BRI shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. ISDN-BRI Services are provided at the option of the Company. These services are furnished subject to central office switching capacity, capability and the availability of outside plant facilities.
 - a. The availability, functionality and capabilities of ISDN-BRI Services may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.
 1. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
3. Payment for Service
 - a. The minimum charge period for services provided under this tariff is for three months.
 - b. ISDN specific service establishment charges will be waived for customers who wish to commit to a minimum two year ISDN service period.
 - c. Temporary suspension of service is not available with ISDN-BRI.
4. Promotional programs may be introduced from time to time as market conditions warrant. Such programs are limited to temporary discounts, waivers of service charges and/or monthly recurring charges.

GENERAL SERVICES (cont'd)
INTERATED SERVICES DIGITAL NETWORK (ISDN) (cont'd)
BASIC RATE INTERFACE (BRI) (cont'd)

D. REGULATIONS AND CONDITIONS (cont'd)

5. **Directory Listings:** One directory listing is provided without charge for each ISDN-BRI Services customer. Additional listings may be provided as specified in the Directory Listings section of the Telephone Company's tariff.
6. **Billable Call Treatment**
 - a. Normal toll charges shall apply to calls that are made outside of the Basic Service Calling Area.
 - b. For Centrex users, Intercom calls between lines in a Centrex group are not subject to usage charges.
 - c. ISDN-BRI Service customers who use the Call Forwarding of Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
7. **Customer Premise Equipment**
 - a. This tariff for ISDN-BRI Services does not include terminal equipment on the customer's premises. Terminal equipment may be sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.
 - b. The customer is responsible for providing the power required for any and all customer premise equipment connected to an ISDN-BRI service line.
8. **Central Office Overlay Arrangements**
 - a. ISDN-BRI Service is available only from central offices which have the necessary facilities to provide standard National ISDN. In the event that a customer is served from a central office that is not equipped with these services, the Telephone Company may, at its discretion, provide ISDN-BRI Services from an alternate serving central office. The customer must accept the serving location assigned by the company and must agree to revert to service from the normal serving central office at such time as ISDN-BRI Services are available from that office.
 - 1 This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.
 - 2 Calls that are originated by a customer using this service arrangement will be billed as if the calls were placed from the customer's normal serving central office.

GENERAL SERVICES (CON'T)
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (cont'd)
BASIC RATE INTERFACE (BRI) (cont'd)

D. REGULATIONS AND CONDITIONS (cont'd)

8. Central Office Overlay Arrangements (cont'd)

3. When ISDN-BRI Services subsequently become available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number change. If and when such changes occur, the non-recurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to utilize service from the alternate serving central office, charges for distance extensions (foreign exchange service or special outside facilities) will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the ISDN-BRI Service rates. Any other special outside plant facilities used to provide ISDN-BRI Services will be charged on an individual basis.

4. The availability, functionality and capabilities of ISDN-BRI Services may vary when a customer's serving central office is equipped to provide ISDN-BRI Services.

9. End User Common Line (EUCL) Charges: ISDN-BRI Services are subject to Federal Communication Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the Federal Communications Commission (or by any regulatory body or commission or court of competent jurisdiction).
10. As appropriate, the Telephone Company may provide public and private educational institutions and libraries qualified to participate in Maine Public Utilities Commission (PUC)/NYNEX Schools and Libraries Wide Area Network, ISDN-BRI lines as an alternative access tier equivalent value service. Prior to delivery, such arrangements may require Advisory Board approval under the terms of the Maine PUC's order dated January 5, 1995 in Dockets 94-123 and 94-254 which established the PUC/NYNEX schools and libraries network.
11. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN-BRI services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

GENERAL SERVICES (cont'd)
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (cont'd)
BASIC RATE INTERFACE (BRI) (cont'd)

E. RATES AND CHARGES

1 The following rates and charges are in addition to the appropriate rates and charges for Residence exchange service, Business exchange service or Centrex service, as well as appropriate Section 6, page 2 service charges

a. ISDN-BRI Service

- | | | |
|----|------------------------------|---------|
| 1. | Service Establishment Charge | \$75.00 |
| 2. | Monthly Recurring Charge | \$24.00 |

ISDN-BRI Capability
2 Circuit Switched B Channels
1 D Channel for signaling and control
3. Basic service Calling Area Usage Charges

Circuit Switching - The following usage charges will be assessed on basic service calling areas originating from ISDN-BRI Lines:

<u>Usage Element</u>	<u>Per Minute</u>
Circuit-Switched Voice Calls	No Charge
Circuit-Switched Data Calls	
First aggregated 18000 minutes in a month for one or two B Channels	No Charge
Each additional minute over 1800 minutes in a month (per B Channel per minute)	\$0.02

4.	<u>Directory Number</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
	Primary Directory Number (with each ISDN/BRI line)	No Charge	No Charge
	Secondary Directory Numbers	No Charge	\$2.00

b. Circuit-Switched Features

1	<u>Circuit-Switched Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
	Clear Channel Capability	No Charge	No Charge
	Additional Call Offering (per line)	No Charge	No Charge

GENERAL SERVICES (cont'd)
INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (cont'd)
BASIC RATE INTERFACE (BRI) (cont'd)

E. RATES AND CHARGES (cont'd)

1 (cont'd)

b.(con't)

Multiline Hunt Service (per directory number - not available on residential service)	No Charge	No Charge
Custom Calling Services	Note 1	Note 1
Custom Calling Plus Services	Note 1	Note 1

Note 1: Current rates, charges and multiple feature discounts for applicable Custom Calling and Custom Calling Plus Services may be found in the Telephone Company's tariff for these services. For analog lines, the rates and charges for these services are normally applied on a per line basis. For ISDN-BRI lines, the rates and charges for applicable services are applied on a per directory number basis (to each directory number to which these services are assigned).

2 Electronic Key Telephone Sets (EKTS)

2.1 To have EKTS, a line must have at least one ISDN-BRI Circuit-Switched Voice or Circuit-Switched Alternate Voice/Data B Channel.

	<u>Service Establishment</u>	<u>Monthly Rate</u>
Electronic Key Telephone Service (per ISDN-BRI line)	\$30.00	\$7.50

c. When ISDN-BRI features and/or parameters are ordered after initial installation, the non-recurring feature addition/change charge is as follows:

	<u>Charge</u>
Additions and Changes	\$20.00

Only one addition/change charge is applied when multiple features or parameters are added or changed on the same service order.

SERVICE CONNECTION CHARGES INDEX

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B. Rates.....	3
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SERVICE CONNECTION CHARGES (Cont'd)

A. GENERAL

1. The charges contained herein pertain to service or equipment ordered or connected into service at the customer's request including moves, changes, number changes and restoration of service.
2. Service connection charges apply in addition to, but not in lieu of, mileage charges or charges which may be incurred in special construction or installations of a temporary or speculative nature.
3. Service connection charges are comprised of the following work functions, one or more of which is applicable based upon the service or equipment requested by a customer.

a. Initial Connection Charge

Applicable for work performed by the Company in connection with the initial establishment of service.

b. Secondary Service Order Charge

Applicable for work performed by the Company in connection with receiving, recording, and processing of customer requests for service subsequent to the initial establishment of service.

c. Central Office Work Charge

Applicable for functions required within the central office.

SERVICE CONNECTION CHARGES (Cont'd)

A. GENERAL (Cont'd)

3. (Cont'd)

d. Network Interface Charge

The charge that applies for installing a Network Interface Device (NID) at the customer's request will be installed at a location determined by the Company which is accessible to the customer and consistent with FCC Registration regulation.

B. RATES

	<u>Nonrecurring Charge</u>	
	<u>Business</u>	<u>Residence</u>
1. Initial Connect Charge,	\$38.00	\$38.00
2. Service Order Charge, secondary	4.40	4.40
3. Central Office Work Charge, per line	6.00	6.00
4. Network Interface Charge		
- First quarter hour	21.00	21.00
- Each additional quarter hour	5.00	5.00

SERVICE CONNECTION CHARGES (Cont'd)

C. APPLICATION*

- *1. The initial connection charge is applicable for requests for:
 - a. Initial connection of service
 - b. Transfer of service involving a request for a final bill or, if a final bill is not requested, a refusal of the future customer to accept full responsibility for the former customer's account.
- *2. The secondary service order charge is applicable for subsequent customer requests for connections, additions, moves or changes to an established service.
- 3. Service Charges may be paid in equal monthly installments not to exceed a total of six (6) months.
- 4. The initial connection charge is applicable for the connection of local exchange access lines, FX lines, local private lines, local off-premise lines, and local tie lines. It is also applicable for a customer-initiated number change and for restoration of service when temporarily disconnected for non-payment or vacation service.
- 5. The central office work charge does not apply for:
 - a. The change of a telephone number to a non-published or non-listed basis when the existing number is not changed.
 - b. Transfer of service when there is no lapse in service.

*Notes: See exceptions, Section 6.

The initial connection charge and the secondary service order charge cannot be applied on the same order. When an order requires work for which both the initial connection charge and secondary service order charge would otherwise be applied, only the initial connection charge is applicable.

SERVICE CONNECTION CHARGES (Cont'd)

C. APPLICATION (Cont'd)

6. Discontinuance of Service for Nonpayment

An initial connection charge will apply for restoration of service following suspension for nonpayment.

7. The charges specified herein do not contemplate work performed by Company employees at a time when overtime wages apply due to the request of the customer; nor does it contemplate work once begun being interrupted by the customer. If the customer requests overtime labor performed or interrupts work once begun, a charge in addition to the specified charges will be made to the additional cost.

8. Reconnection of PBX and PBX Stations

PBX and PBX Station Reconnection Charges will be the appropriate elements as set forth in B. preceding.

- a. Exception: When ten (10) or more stations are connected in conjunction with a single service order, the total charge for reconnection shall be at cost.

SERVICE CONNECTION CHARGES (Cont'd)

C. APPLICATION (Cont'd)

9. Maintenance Visit Charge

- a. The customer shall be responsible for payment for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities. The charge will be determined on a time and material basis.

- 10. The charges shown above applicable to moves of stations apply to PBX service when only the stations are moved. Where the move involves a move of both stations and other equipment the charge for the entire move will be the actual costs with the minimum charge equal to the number of PBX stations moved times the charge shown above.

- 11. In the case of equipment for which the initial contract (termination agreement) period is more than one (1) month at the same location, the subscriber may arrange for the change of location on the same or to different premises in the same exchange area by either of the following methods:

- a. By terminating the contract for service at the old location, and signing a new application. In this case the subscriber is required to pay the sum of any termination charges which may be applicable plus the installation charges which would apply in the case of a new installation; or
- b. By paying the cost of making the change in location, including the cost of removing all the equipment from the old locations and the cost of installing the equipment at the new locations in this case, the contract period is not affected.

- 12. "Cost" as used in this section is to be interpreted to mean the cost of labor and material including charges for supervision and other overhead expenses.

- 13. The nonrecurring charge applicable for the establishment of foreign exchange service is the total of those nonrecurring charges applicable within both the local and the foreign exchange.

SERVICE CONNECTION CHARGES (Cont'd)

C. APPLICATION (Cont'd)

14. Link Up New Hampshire Credit

a. Services Offered

- (1) A reduced Primary Service Order Charge (fifty percent (50%) up to a maximum of \$30.00) applies to installing one residential access line for those customers who are eligible for the Link Up New Hampshire Program.
- (2) Eligible customers who do not have a bad credit rating are eligible for a waiver of all security deposit requirements.
- (3) Applicants may receive assistance only for connection of a single telephone line at the applicants principle place of residence.

b. Eligible customers are those customers who meet the following criteria:

- (1) The customer must not be a dependent for federal income tax purposes, unless he or she is more than sixty (60) years of age; and
- (2) The customer must be accepted by or receiving assistance from an assistance program approved by the Commission.

c. At the time of application, customers will be required to provide, by mail or in person a copy of, for example, an identification card, entitlement letter, DES check stub, or notice of decision, furnished by one of the donor agencies within the last twelve (12) months.

SERVICE CONNECTION CHARGES (Cont'd)

D. EXCEPTIONS

1. Visits to a customer's premises solely for the purpose of repair, maintenance or disconnection of Company-provided service and equipment, except where Maintenance Visit Charges apply.
2. Changes in the grade of service.
3. Service reestablished after the destruction of the residential customer's premises by fire, flood, or other similar causes beyond the customer's control, where the same amount of service is reestablished within a reasonable period of time at the same or different location. If, under the preceding conditions, service is installed at another location and then subsequently reestablished at the original location, Service Charges will apply for the subsequent installation.
4. A change from listed telephone service to unlisted or nonpublished telephone service necessitated by communications which are received that are of an annoying, foul, or profane nature.
5. Directory listings or billing address when initiated by the Company.
6. A change of telephone number when initiated by the Company.
7. Any work functions required not due to customer's request.
8. Any work functions resulting from a Company initiated order, e.g., replacement of obsoleted equipment or service initiated by the Company.
9. No service charges apply for the disconnection or removal of equipment or service. A termination charge will apply when a customer terminates a service which bears a basic termination liability prior to the expiration of the initial service period specified for that service. Regulations for and application of termination charges are contained in Section 3.

SERVICE CONNECTION CHARGES (Cont'd)

E. CUSTOMER PREMISES INSIDE WIRE

See Section 8 for material previously contained on this page.

CONSTRUCTION CHARGES INDEX

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CONSTRUCTION CHARGES

A. GENERAL

1. The regulations specified in Sections B, C, D and E, following, apply to main telephone exchange and private branch exchange services and for private line service between points not on the same continuous property.
2. The Company places either aerial or underground construction and determines in each case the normal type of construction to be used to furnish service. If another type of instruction is required, such as submarine cable or radio, or if service is desired at remote locations, the provision in this section governing Special Conditions, the regulations in this Tariff pertaining to Hazardous or Inaccessible Locations, or other established Company practices and procedures apply.
3. When a service specified in Section A.1 above is extended to another building on the same continuous property of a customer, or when a private line service is furnished exclusively between points on the same premises, the construction is furnished in accordance with regulations specified in Section C, following.
4. If the furnishing of facilities and service involves a special assembly, a special installation, or disproportionately large construction, maintenance or replacement costs, or expenses on the part of the Company, charges for the construction are determined in accordance with the provisions in Section E following.
5. If within one (1) year of the time when a special construction charge for highway or private property construction has been incurred, conditions change so that the whole or a part of the charge should be assumed either by a new customer or by the Company, an equitable refund will be made.
6. Pole line costs, referenced in this tariff, are based on the current charges on file with the Commission.
7. Highway construction furnished under the conditions specified in Section A and B herein is the property of the Company and will be maintained and replaced by the Company at its expense. The Company at its expense will furnish, own, and maintain the associated circuit construction.

B. HIGHWAY CONSTRUCTION

1. Where no general distribution plant exists, the Company will provide, without a special construction charge, three tenths (3/10) of a mile (route measurement) of normal type construction for each customer to be served. Construction in excess of this allowance for joint ownership will be provided at the full pole line cost. Where attachment to facilities of another wire-using company will be provided, the attachment charge incurred by the Company will be assumed by the customer(s). These charges will be prorated among all customers to be serviced by the proposed construction.

CONSTRUCTION CHARGES (Cont'd)

B. HIGHWAY CONSTRUCTION (Cont'd)

2. Where general distribution plant exists, the Company will furnish all required construction of normal type on general distributing plant already occupied by lines of the Company unless other customers along such facilities are entitled to refund of highway special construction charges, incurred during the previous year. Where refunds are involved, such construction is treated as new construction in accordance with Sections B.1. above and A.5. preceding.
3. The minimum service period is one (1) year for service involving an extension of highway construction or the use of an extension of highway construction built during the preceding year. If service is being transferred, an unexpired minimum service period may be assumed by a second customer.
4. When a customer is so located that it is necessary to use a private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the customer is required to pay the entire costs involved in securing such right-of-way.

C. PRIVATE PROPERTY CONSTRUCTION

1. GENERAL

- a. Aerial or underground telephone construction located on private property is considered private property construction, the cost of which will be assumed by the customer or prorated among all customers to be served by the proposed construction and occupying the same such private property, and is subject to the regulations in Sections C.2. and C.3. following.
- b. That portion of construction on private property which within one year from the date of installation of telephone service, has been accepted as a municipally-owned and maintained road is furnished under the regulations applicable to Highway Construction as shown in Section B preceding.
- c. The principal location for residence service customers is considered to be the customer's dwelling.
- d. The principal location for business service customers is considered to be the main office on the premises of the customer. Where private branch exchange service is furnished, the principal location is considered to be the building in which the private branch exchange switching equipment is located.

CONSTRUCTION CHARGES (Cont'd)

C. PRIVATE PROPERTY CONSTRUCTION (Cont'd)

2. POLE CONSTRUCTION

Poles on private property to service the customer(s) principal location(s) are subject to the regulations below.

- a. If a pole line suitable either for telephone occupancy or joint occupancy with another wire-using company is built by the Company, the Company furnishes the first pole for each customer without charge and the customer assumes the cost of any additional pole line costs. Such construction shall be the property of the Company and shall be maintained and replaced by the Company at its expense. The Company at its expense will furnish, own and maintain the associated circuit construction.
- b. If the Company is required to furnish telephone service through joint ownership in a pole line of another wire-using company, the pole line costs, beyond the first pole for each customer, will be charged to the customer or prorated among all customers to be served. Where attachment charges are incurred by the Company, these charges, beyond the first pole for each customer, will be assumed by the customer or prorated among all customers. The Company at its expense will furnish, own and maintain the associated circuit construction.
- c. If a pole line suitable for telephone occupancy is built by the customer(s) requesting service the entire line cost of construction, future maintenance and replacement will be assumed by the customer(s). The pole line shall be constructed in a manner acceptable to the Company, and will be the property of the customers. The Company at its expense will furnish, own and maintain the associated circuit construction.
- d. The customer(s) shall assume the expense of maintenance and replacements made necessary by an act of the customer(s) or representatives of the customer(s) or by circumstances over which they have control.
- e. The minimum service period is one (1) year for service which involves pole line construction on private property.

3. UNDERGROUND CONSTRUCTION

Underground construction on private property to serve the customer(s) principal location is subject to the following regulations:

- a. When the Company determines that the normal type of construction is underground:

CONSTRUCTION CHARGES (Cont'd)

C. PRIVATE PROPERTY CONSTRUCTION (Cont'd)

3. UNDERGROUND CONSTRUCTION (Cont'd)

a. (Cont'd)

(1) For underground wire or cable construction of a type not requiring conduit, the Company furnishes without charge all trench work for a maximum route distance of four hundred (400) feet on private property. Trench work in excess of the maximum allowance is furnished at the expense of the customer(s). Excess construction may be built either by the Company or by the customer(s) under Company supervision and in conformity with Company engineering specifications. The customer(s) assumes the cost of providing a suitable entrance into the building.

(2) For underground conduit construction, the Company furnishes trench work in accordance with (1) preceding. The customer(s) assumes the cost of conduit material to be placed, by the Company at its expense. The customer(s) assumes the cost of providing a suitable entrance into the building.

b. When the company determines that the normal type of construction is aerial but underground construction is built at the request of the customer:

(1) For underground wire or cable construction of a type not requiring conduit:

- (a) The first two hundred (200) feet route measurement - the customer assumes full cost of trench work.
- (b) Beyond two hundred (200) feet route measurement - the customer assumes full cost of trench work, less a credit of one (1) pole based on the current pole line cost.
- (c) The customer assumes the cost of providing a suitable entrance into the building.

(2) For underground conduit construction:

- (a) The first two hundred (200) feet route measurement - the customer assumes full cost of all trench work and conduit material.
- (b) Beyond two hundred (200) feet route measurement - the customer assumes the full cost of all trench work and conduit material, less a credit of one (1) pole based on the current pole line cost.

CONSTRUCTION CHARGES (Cont'd)

C. PRIVATE PROPERTY CONSTRUCTION (Cont'd)

3. UNDERGROUND CONSTRUCTION (Cont'd)

b. (Cont'd)

(2) (Cont'd)

(c) The customer assumes the cost of providing a suitable entrance into the building.

(3) The construction work in 3.b(1) and 3.b(2) preceding may be built either by the Company, or by the customer(s) under Company supervision and in conformity with Company engineering specifications. The Company does not make any credit allowances where construction is built by the customer.

c. The minimum service period is one (1) year for service provided in accordance with the preceding where the circuit distance is in excess of two hundred (200) feet route measurement and the Company has assumed all or part of, or has given the credits against, the cost of underground construction in excess of two hundred (200) feet.

D. MAINTENANCE AND REPLACEMENT OF CIRCUIT AND CONDUIT CONSTRUCTION

1. Circuit construction provided under Section C.3 preceding is furnished, owned and maintained by the Company. Any necessary trench or conduit work in connection with maintenance and replacement is done at Company expense.
2. If the rendering of access to the conduits, provided under Section B.3 preceding, is unusually expensive, the customer(s) is required to bear the unusual expense incurred in opening and closing the trench in connection with maintenance and replacement or to provide service over a new route.
3. The customer(s) assumes the expense of maintenance and replacement of circuit construction, provided under Section C.3 preceding, made necessary by some act of the customer or his representative, or by circumstances over which the customer(s) has control.

E. SPECIAL CONDITIONS

1. If customer(s) within the exchange area desires or requires a form of highway or private property construction that is of higher cost than that which normally would be placed, or if because of the obviously temporary nature of the service the construction cost is disproportionately large in comparison with the estimated revenue, special construction charges apply to cover the excess costs.

CONSTRUCTION CHARGES (Cont'd)

E. SPECIAL CONDITIONS (Cont'd)

2. If a special installation involving special construction is made on behalf of the customer(s), or if the cost involved is disproportionately large in comparison with the estimated revenue, charges based on costs apply, in addition to Service Charges specified in Section 6. If there is considerable cost involved for design and installation, service is furnished subject to a minimum revenue guarantee for at least twelve (12) months' service. If a special installation request is cancelled, a processing fee may apply for the expense incurred in engineering the service arrangement.
3. When there is a change in construction not provided for in this schedule, charges based on cost apply.
4. If conditions change so that the whole or a part of a special construction charge previously paid by a customer(s), as provided in Section E.2 and E.3 preceding, is assumed either by a new customer(s) or by the Company, an equitable refund will be made.

TOLL AND INTEREXCHANGE SERVICE INDEX

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TOLL AND INTEREXCHANGE SERVICE (Cont'd)

A. STATEMENT OF CONCURRENCE

1. Message Telecommunications Service

NORTHLAND TELEPHONE COMPANY OF MAINE, INC., New Hampshire, where technical capabilities permit, assents to, adopts, and concurs with the rules, regulations and rates of the NYNEX's Message Telecommunications Service Tariff, NHPUC No. 77, Part A, Section 9 (excluding Selective Area Calling Service and the CallAround 603 Plan), on file with the Commission, with the following rate structure and message timing exceptions:

- (a) Except as set forth in (b) following, charges for each individual call will be determined based on the actual conversation time of each call in one second increments.
- (b) For coin sent-paid calls, per minute rates apply for each minute or fraction thereof of connection.
- (c) Section 9.1.5, Rate Schedule from NHPUC No. 77 will be as follows:

Per Message, Per Minute and Per Second Rates

		<u>Rate</u>
(1)	Per Message, All Time Periods	\$.02
		<u>Rate Per Second</u> <u>Rate Per Minute</u>
(2)	Day Period	\$.0043 \$.24
	Evening Period	.0025 .15
	Night/Weekend Period	.0017 .10
(3)	Credit - Day Period Rate	
	First 0 to 480 minutes	None
	Next 481 to 4800 minutes	\$.13 per minute
	Over 4800 minutes	.16 per minute
(4)	Adjustments, when appropriate, are applied by deducting minutes and/or seconds, as applicable, from the call termination time.	

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

A. STATEMENT OF CONCURRENCE (Cont'd)

1. Message Telecommunications Service (Cont'd)

(c) (Cont'd)

- (5) Discounts# (Applicable to charges computed in A.1.c.(2) preceding.)

DAY RATE PERIOD - FULL RATE

Monday through Friday 8:00 a.m. to, but not including,
5:00 p.m.

EVENING RATE PERIOD - 35% DISCOUNT

Monday through Friday 5:00 p.m. to, but not including,
11:00 p.m. and *Sunday 5:00 p.m. to, but not including,
11 p.m.

NIGHT/WEEKEND RATE PERIOD - 60% DISCOUNT

Monday through Friday 11:00 p.m. to, but not including,
8:00 a.m. and all day Saturday and Sunday with exception*

- # Discounts apply to the Initial Minute/Second and Additional Minute/Second occurring within that Rate Period.

- (6) Service Charges (In addition to A.1.a.(1) preceding)

- Customer-Dialed Calling Card	\$.65
- Coin-Paid Station-to-Station	.70
- Operator Station-to-Station	1.65
- Coinless Collect	1.05
- Person-to-Person	3.55

2. NORTHLAND TELEPHONE COMPANY OF MAINE, INC., New Hampshire, where technical capabilities permit, also assents to, adopts, and concurs with the rules, regulations and rates of the NYNEX Tariffs for the following services:

- a. Foreign Exchange Service Tariff on an intercompany, interexchange basis only.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

B. SELECTIVE CALLING AREA SERVICE#

1. General

- a. Selective Calling Area Service is offered, subject to availability of facilities, as a supplement to one-, two-, and four-party business or residence access line service in the exchanges listed in Section B.4 following.
- b. Selective Calling Area Service is offered to business customers provided that all lines at the same premises are arranged for Selective Calling Area Service with the same selected exchanges or localities.
- c. This service permits calling at a discounted rate to a maximum of ten (10) exchanges, selected by the customer, outside the local service area, but within the State of New Hampshire, not exceeding the maximum distance in the third toll mileage band.

For the purpose of determining rate distances, a Vertical "V" and Horizontal "H" coordinate system is used. The V-H system consists of a series of coordinates which represents a theoretical grid of vertical and horizontal lines covering the State of New Hampshire.

The spacing between these lines is about one thousand, six hundred and seventy (1,670) feet, and an intersection of any two grid lines represents the center of an area approximately one tenth (1/10) of a square mile designated by two (2) coordinates.

The location of a rate center expressed in latitude and longitude is converted mathematically to its grid location, that is, Vertical "V" and Horizontal "H" coordinates. These coordinates permit calculation of the distances between any two such rate centers.

- d. Selective Calling Area Service rates apply only to customer dialed station-to-station sent paid calls and Company operator completed station-to-station sent paid calls when facilities are not available for customer dial completion. The rates also apply to operator completed station-to-station sent paid calls for handicapped persons unable to dial calls because of their handicap. All other calls including calls made outside the specified time periods, will be billed as regular toll messages.
- e. The Selective Calling Area Service usage discount applies during the following time periods:

- (1) Mondays through Fridays..... From 12:00 Noon to, but not including 9:00 a.m.
- (2) All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Years Day (January 1), Independence Day (July 4), and on Labor Day, or on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4, respectively.

Selective Calling Area Service is limited to existing customers in service as of January 20, 1992.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

B. SELECTIVE CALLING AREA SERVICE (Cont'd)

2. Monthly Rates and Usage Discount

- a. Selective Calling Area Service is provided at the following rates, which are in addition to the rates and charges for the associated access line service, other associated services and the Service Order Charge located in Section 6. There is a usage discount of fifty percent (50%) of the appropriate dial station-to-station toll charge.

- (1) Monthly rate, per exchange selected, per line:

Toll Band 1	\$1.11
Toll Band 2	1.47
Toll Band 3	1.89

3. Limitations of Service

- a. Selective Calling Area Service is not available:

- (1) on foreign exchange service; and
- (2) for person-to-person, collect, credit card, third telephone number, conference, or other calls which normally require an operator.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

B. SELECTIVE CALLING AREA SERVICE (Cont'd)

4. Calling Area

<u>Exchange</u>	<u>Exchanges and Localities Included in the Selective Calling Area for Customer-Dialed Calls</u>
Chatham	
Toll Band 1	Jackson*, North Conway*
Toll Band 2	Barlett*, Conway*
Toll Band 3	Gorham*, Madison*
East Conway	
Toll Band 1	Conway*, North Conway*
Toll Band 2	Barlett*, Jackson*, Madison*
Toll Band 3	Center Ossipee*, Tamworth*

* Exchange of NYNEX Telephone and Telegraph Company.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

C. GRANITE STATE CALLING SERVICE

1. General

- a. Granite State Calling Service is offered in all exchanges and localities, subject to availability of facilities, as a supplement to one-party residence main telephone exchange service.
- b. This service provides two (2) hours per month of cumulative message time of customer-dialed Station-to-Station calls to any toll point within the State of New Hampshire. Message time in excess of the two (2) hour allowance is charged for on the basis of each additional minute or fraction thereof.
- c. Granite State Calling Service rates apply during certain time periods to customer-dialed station-to-station sent-paid calls, and to Company operator-completed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rates also apply to operator-completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. All other calls, including calls outside the specified time periods, are charged at the applicable rates as shown elsewhere in this and other tariffs of the Company.
- d. Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.
- e. Granite State Calling Service rates apply during the following time periods:
 - a. Mondays through Fridays.....From 12:00 noon to, but not including, 6:00 p.m.,
and
From 9:00 p.m. to, but not including, 9:00 a.m.
 - f. All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4) and Labor Day.

2. Limitations of Service

- a. Granite State Calling Service is not available:
 - (1) on foreign exchange service;
 - (2) with Selective Calling Area Service or Circle Calling Service; and
 - (3) for person-to-person, collect, charge to a calling card number, charge to a third telephone number, conference, or other calls that normally require an operator.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

C. GRANITE STATE CALLING SERVICE (Cont'd)

3. Rates and Charges

- a. Granite State Calling Service is provided at the following rates, which are in addition to the rates and charges for the associated main telephone exchange service and other associated services and the Section 6 Service Charge as appropriate.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) Initial two (2) hours	\$8.21	\$12.47*
(2) Each additional minute or fraction thereof		.082

* Applicable whether or not any calls are made.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

D. CIRCLE CALLING SERVICE

1. General

- a. Circle Calling Service is offered, subject to availability of facilities, as a supplement to one and two-party residence telephone exchange service in the exchanges and localities listed in Section D.4 following.
- b. This service provides for two (2) hours per month of cumulative message time of customer-dialed calls placed during the time periods specified in Section D.1.e following, to exchanges and localities which are outside the local service area of the serving exchange or locality but within the State of New Hampshire, not exceeding twenty-two rate airline miles. Mileage is determined in the manner specified in Section D.1.f following.
- c. Circle Calling Service rates apply only to customer-dialed station-to-station sent-paid calls and Company operator-completed station-to-station sent-paid calls when facilities are not available for customer dial completion. The rates also apply to operator-completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. All other calls are charged for at the applicable rates as shown elsewhere in this and other tariffs of the Company.
- d. Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.
- e. The specified time periods referred to above are:
 - (1) Monday through Fridays
From 12:00 noon to, but not including 6:00 p.m.
and
From 9:00 p.m. to, but not including 9:00 a.m.
 - (2) All day on Saturdays, Sundays and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and on Labor Day or on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1 or July 4 respectively.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

D. CIRCLE CALLING SERVICE (Cont'd)

1. General (Cont'd)

f. Mileage Measurement

- (1) Message toll telephone rates between points (cities, towns or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small town or localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.
- (2) For the purpose of determining rate distances, a Vertical "V" and Horizontal "H" coordinate system is used. The V-H system consists of a series of coordinates which represents a theoretical grid of vertical and horizontal lines covering the State of New Hampshire. The spacing between these lines is about one thousand, six hundred and seventy (1,670) feet, and an intersection of any two grid lines represents the center of an area approximately one tenth (1/10) of a square mile designated by two coordinates.
- (3) The location of a rate center expressed in latitude and longitude is converted mathematically to its grid location, that is, Vertical "V" and Horizontal "H" coordinates. These coordinates permit calculation of the distance between any two (2) such rate centers.

2. Limitations of Service

a. Circle Calling Service is not available:

- (1) on foreign exchange service;
- (2) with Selective Calling Service; and
- (3) for person-to-person, collect, credit card, third telephone number, conference, or other calls which normally require an operator.

3. Rates and Charges

- a. Circle Calling Service is provided at the following rates, which are in addition to the rates and charges for the associated one or two-party exchange access line, other associated services and the Section 6 Service Charge, as appropriate.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) Initial two (2) hours	\$8.21	\$9.95*
(2) Each additional minute or fraction thereof		\$.069

* Applicable whether or not any calls are made.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

D. CIRCLE CALLING SERVICE (Cont'd)

4. Calling Area

<u>Exchange/Locality</u>	<u>Chatham</u>	<u>East Conway</u>
Exchanges and	Bartlett	Bartlett
Localities	Conway	Center Ossippee
Included in the	Gorham	Conway
Circle Calling	Jackson	Jackson
Area for	Madison	Madison
Customer-Dialed	North Conway	North Conway
Calls		Tamworth

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

1. General

In addition to the General Regulations contained in Section 2, the following regulations apply to inward (800 Service) and outward Wide Area Telecommunications Service (WATS).

a. Description of Service

- (1) WATS provides facilities for dial-type communications between a WATS access line and exchanges and localities served by this Company and by participating companies within the State of New Hampshire.

WATS monthly usage charges, as set forth in Section E.3 following, are applicable when originating IntraLATA calls over a WATS Access Line, provided under the provisions the Company's tariff NECA Tariff F.C.C. No. 5, are completed by the Telephone Company. These charges will be billed to the originating customer.

- (2) Dial-type communications as specified in above is a dialed call made or received by the customer over his/her WATS access line: or, if facilities are not available for dial completion to or from a station, placed with an operator by giving the called or calling telephone number and the customer's WATS access line number.
- (3) A WATS access line, connecting the customer's premises and a Company central office, is provided for either originating or receiving WATS calls.
- (4) Inward WATS (800 Service) or outward WATS, or any combination thereof may be furnished on the same premises of a customer with either measured or unlimited main telephone exchange service.

b. Regulations

- (1) The Company does not transmit messages but offers the use of its facilities to its customers for communications between subscribers.
- (2) The furnishing of WATS requires certain physical arrangements of the facilities of the Company and is therefore subject to the availability of the facilities.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont'd)

1. General (Cont'd)

b. Regulations (Cont'd)

- (3) WATS does not include calling card calls or person-to-person, collect, conference, or other calls requiring operator handling, except as provided in Section E.1.a. preceding.
- (4) WATS is not represented as adapted for connection to other services of the Company, except as specified in this Section. WATS contemplates the provision of satisfactory transmission only between the access line and the called or calling station. WATS will be terminated only at a customer's premises located in the State of New Hampshire. Additional terminations of a WATS access line are furnished only on the promises of the same customer and located within the State of New Hampshire.
- (5) Inward WATS (800 Service) is furnished upon condition that the customer contract for adequate facilities to permit the use of the service without injurious effect upon general telephone services. If the use of inward WATS (800 Service) causes impairment, disruption, or deterioration of general telephone services, the Company has the right to terminate the service.
- (6) Inward WATS (800 Service) may be provided on a single-line terminating basis with customer-provided equipment to transmit a prerecorded announcement.
- (7) Calls on an outward WATS access line to exchanges of non-participating telephone companies and to all exchanges and localities outside the State of New Hampshire are either diverted in the central office so that calls cannot be completed, or timed and charged for at Message Telecommunications Service Rates. These calls on inward WATS (800 Service) lines cannot be completed. In addition, calls over an outward WATS access line to an inward WATS (800 Service) access line within the service area will not be completed.
- (8) The minimum service period for WATS is one (1) month and is subject to the provisions of Section E.1.d following.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont'd)

1. General (Cont'd)

b. Regulations (Cont'd)

- (9) Initial and additional directory listings may be provided with inward WATS (800 Service) in accordance with Section 7 of this Tariff. Directory listings are not furnished with outward WATS.

c. Allowance for Interruptions

- (1) Credit is given for interruption to an access line of twenty-four (24) consecutive hours or more. An interruption to an access line, not due to the negligence of the customer, is credited at one-thirtieth (1/30) of the monthly charge for the access line for each twenty-four (24) hours or any fraction thereof of interruption.
- (2) Message Telecommunications Service (MTS), furnished at a customer's request if WATS is interrupted, is charged for at the MTS rates specified in this tariff.

d. Disconnection and Suspension of Service

- (1) For connection of an access line for a customer at a location where a WATS class of service was disconnected or suspended by the customer within the previous two (2) weeks, charges for the new class of service commence the day following the date on which the prior service was disconnected or suspended.
- (2) After the minimum service period, outward WATS and any additional terminations associated therewith, may be suspended for a period of not less than two (2) weeks and not more than one (1) month.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont'd)

2. Use of Service

a. General

- (1) WATS is intended only for communications in which the customer has a direct interest. WATS cannot be used for any purpose for which a payment or other compensation is received either by the customer or by others from any other person, firm, or corporation for such use, or for the collection, transmission, or delivery of any communications for others. This prohibition does not apply to a customer engaged as a communications common carrier in a public telegram message business or to an interstate interexchange carrier who uses WATS to originate or terminate interstate messages.
- (2) WATS is furnished subject to the condition that there is no abuse or fraudulent use of the service. In addition to the General Regulations specified in Section 3, the following also constitutes abuse or fraudulent use:
 - (a) the placing or acceptance of a WATS call by a WATS customer, his agent, employee, or representative, in response to an uncompleted Message Telecommunications call which was not completed in order to transmit or receive intelligence without the payment of the applicable toll charge.
- (3) WATS may be used with data equipment (including telewriter equipment) and teletypewriter equipment for the transmission and reception of data signals.
- (4) WATS may be used with customer-provided terminal equipment and multiline terminating systems, subject to the regulations specified in Section E.1.b preceding and in Section 5.

b. Description

- (1) WATS permits unlimited calling in one direction only, via an access line, to or from all exchanges and localities within the State of New Hampshire served by this Company and by participating companies. Access lines are provided at the rates specified in Section E.3 following.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont'd)

2. Use of Service (Cont'd)

b. Description (Cont'd)

- (2) Except as specified in Section E.2.b.(3) following, timing begins when connection is established between a telephone, associated with the WATS access line and the calling or called telephone, and ends when the calling telephone "hangs up" thereby releasing the network connection. If the called telephone "hangs up" but the calling telephone does not, timing ends when the network connection is released by automatic timing equipment in the telecommunications network. Fractional parts of an hour are measured in tenths of an hour or major fraction thereof. The charge per tenth of an hour is one-tenth (1/10) the hourly rate. Chargeable time is calculated as specified in Sections E.2.b.(4) and (5) following.
- (3) When inward WATS (800 Service) is directly connected (i.e., not connected through a multiline terminating system or terminal equipment) at a customer's premises to a communications system not subject to Part 68 of the FCC's Rules and Regulations, chargeable time begins when the Inward WATS (800 Service) call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system not subject to Part 68 of the FCC's Rules and Regulations. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with inward WATS (800/Service) so that chargeable time may begin.
- (4) WATS access lines provided on the same premises of a customer are arranged as service groups. With inward WATS (800 Service), a service group consists of one (1) line or two (2) or more lines in a multiline sequence arranged for line hunting. With outward WATS a service group consists of one (1) line or two (2) or more lines terminating in the same common equipment or in such a manner that associated equipment determines the individual line available for the completion of a call.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont'd)

2. Use of Service (Cont'd)

b. Description (Cont'd)

(5) Method of determining usage charges

- (a) Determine the total number of calls for the service group.
- (b) Determine the equivalent hours used by applying the minimum average time requirement of sixty (60) second one (1) call = one (1) minute).
- (c) Determine the total actual hours used for the service group. Fractional parts of hours are measured in tenths of an hour or major fraction thereof.
- (d) Determine the chargeable time which is the greater of (b) or (c) above, rounded to the nearest tenth (one (1) decimal place) of an hour.
- (e) Determine the number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by thirty (30) days. The result is rounded to the nearest hundredth, two (2) decimal places.
- (f) Determine the average use per line in the service group by dividing the chargeable hours in (d) above by the number of access lines in (e) above, rounded to the nearest hundredth (two (2) decimal places).
- (g) Determine the usage charge per line by multiplying the appropriate hourly rate(s) by the usage calculated in (f) above and totaling these charges.
- (h) Determine the total usage charge in the service group by multiplying the usage charge per access line in (g) above by the number of access lines in (e) above.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont'd)

3. Rates and Charges

a. Basic Service Rates

(1) Access Lines

In addition to the charges specified below charges as specified in Section 6 apply, as appropriate.

(a) Inward WATS (800 Service)	<u>Monthly Rates</u>
-------------------------------	--------------------------

(i) Access line, each	\$35.19
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(ii) Monthly usage*	
- 0 - 15.0 hours, each hour	\$12.60
-15.1 - 40.0 hours, each hour	7.80
-40.1 - 80.0 hours, each hour	7.20
-80.1 hours and over, each hour	6.60

(iii) Charges apply as Specified in
Section 3 for Business Service

(b) Outward WATS

(i) Access line, each	\$35.19
-----------------------	---------

(ii) Monthly usage*	
- 0 - 15.0 hours, each hour	\$11.73
-15.1 - 40.0 hours, each hour	8.10
-40.1 - 80.0 hours, each hour	7.50
-80.1 hours and over, each hour	6.90

(iii) Charges apply as specified in
Section 3 for Business Service

(2) Additional Terminations

Rates and charges apply for additional terminations as specified in Section 5 of this tariff.

*The charge per tenth of an hour is one tenth (1/10) the appropriate hourly rate.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont'd)

3. Rates and Charges (Cont'd)

b. Miscellaneous Charges

(1) Service Charges

Charges apply as specified in Section 6 except these charges do not apply for service connected when the regulations in Section E.1.d.(1) preceding apply.

(2) Suspension of Service - Outward WATS Only

Service may be temporarily suspended at the following rates and charges:

(a) Per access line - \$35.19 per period of suspension.

(b) Channels for additional termination(s) - fifty percent (50%) of the applicable monthly rate.

(c) Charges apply as specified in Section 5 for the temporary suspension of service.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont'd)

4. 800 VALUFLEX Service

a. General

- (1) 800 VALUFLEX service permits inward calling, without charge to the caller, from stations located in the State of New Hampshire LATA to a telephone number associated with the customer's local exchange service in the same LATA.
- (2) Except as specified in Section E.1.a. preceding, calls are dialed and completed without the assistance of a Company operator and do not include collect calls, conference calls, calling card calls, person-to-person calls or any other classification of operator-handled calls.
- (3) 800 VALUFLEX service is subject to the regulations of 800 Service, as specified in Section E.1.b. preceding, where applicable.
- (4) Calls originating outside the service area (LATA) in which the customer is located will be denied access to the called number.
- (5) Call Detail is an optional feature that provides the date, time, calling number, duration and originating exchange of each call to the customer's number, where suitable facilities exist.

b. Method of Determining Usage Charges

Usage for 800 VALUFLEX service is subject to a minimum average time requirement, which is a specified period of time used in determining usage charges and represents the minimum average length of calls completed during a billing period. When the average length per call during each billing period is less than the minimum average time requirement, billing will be based on the actual number of calls and the time requirement.

(1) Description

The monthly usage charge for 800 VALUFLEX service is calculated as follows:

- (a) Determine the total amount of completed calls for each 800 VALUFLEX Service number.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont'd)

4. 800 VALUFLEX Service (Cont'd)

b. Method of Determining Usage Charges (Cont'd)

(1) Description (Cont'd)

- (b) Determine the equivalent hours used by multiplying the total amount of completed calls by the minimum average time requirement of thirty (30) seconds (one (1) call = one half (1/2) minutes) and dividing by sixty (60) minutes.
- (c) Determine the total actual hours used for each number. Fractional parts of hours are measured in tenths of an hour.
- (d) The total chargeable usage hours for each number will be whichever is the greater; equivalent hours determined in (b) preceding or actual hours determined in (c) preceding, rounded to the nearest tenth (one (1) decimal place) of an hour.
- (e) The total usage charge for each number is calculated by multiplying the chargeable hours as determined in (d) preceding by the hourly usage charge as specified in Section E.4.c.(4)(b) following:

c. Rates and Charges

- (1) The rates for 800 VALUFLEX service consist of monthly charges, service and equipment charges and usage charges that apply per routing arrangement. A routing arrangement includes a telephone number for 800 VALUFLEX service and the telephone number of the associated exchange service.
- (2) 800 VALUFLEX service includes only one routing arrangement per number.
- (3) The rates and charges specified herein are in addition to applicable exchange service rates and charges as specified in Section 4 of this tariff.

TOLL AND INTEREXCHANGE SERVICE (Cont'd)

E. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont'd)

4. 800 VALUFLEX Service (Cont'd)

c. Rates and Charges (Cont'd)

(4) Charge Schedule

	Monthly <u>Rates</u>
(a) Service Charges	
800 VALUFLEX Charges	
Per routing arrangement	\$10.00
In addition to the charges above, charges as specified in Section 6 for the installation of Business Service apply.	
For changes to the local telephone number associated with 800 VALUFLEX service and for changes to the 800 VALUFLEX number, the Secondary Service Ordering Charge for Business Service as shown in Section 6 applies.	
(b) Usage Charge*	
Per hour of use	\$11.40
Volume discount	
Total monthly usage for <u>800 VALUFLEX service</u>	Percent <u>Discount**</u>
0 - 10 hours	0%
More than 10 hours	10%

* The charge per tenth of an hour is one-tenth (1/10) of the hourly rate.

** The volume discount is applied to the cumulative monthly usage for all
800 VALUFLEX service numbers associated with a billing telephone number.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER INDEX

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INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER

A. GENERAL REGULATIONS

1. Customer-provided communications equipment may be used with the facilities furnished by the Company for telecommunications services as provided in this Tariff. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
2. Customers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the written consent of the Company.
3. Where telecommunications service is available under this Tariff for use in connection with customer-provided communications equipment, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's service. Upon notice from the Company that the customer-provided equipment or system is causing or is likely to cause such, hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charges, as specified on Page 11 of this section, for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or system.
4. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications equipment. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company facilities the responsibility for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems.
5. The Company shall not be responsible to the customer or otherwise if changes in the criteria outlined herein or in any of the facilities operations, or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affect its use of performance. Insofar as the Company has control of or notice of changes in the technical criteria, it will make a reasonable effort to notify a customer in advance.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

6. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.
7. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company.
8. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this Tariff, the Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation.
The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within five (5) days, following the receipt of written notice from the Company, that such has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff.
9. Customer-provided equipment which serve a location which the Company considers impracticable to service because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Company.
10. The customer indemnifies and saves the Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, except as provided in this Tariff. In case unauthorized attachments or connections are made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connections; or to terminate the service.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

11. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

12. AUTOMATIC RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT PROVIDED BY THE CUSTOMER MAY BE CONNECTED WITH TELEPHONE COMPANY FACILITIES SUBJECT TO THE FOLLOWING RULES AND REGULATIONS:

a. Recording of Two-way Telephone Conversations

(1) The connection of such customer-provided voice recording equipment with the telecommunications network or with a private line service connected with the telecommunications network for the recording of two-way conversations is permitted by either acoustic or inductive means through Company Recorder Connector Equipment which contains a recorder tone device. The tone device automatically produces a characteristic recorder tone that is repeated approximately every fifteen seconds when the equipment is in use.

(2) The direct electrical connection of customer-provided voice recording equipment with a private line service not connected with the telecommunications network shall be made through recorder connector equipment which may or may not contain the automatic tone device at the discretion of the customer.

(3) Recorder connector equipment without the automatic tone device will be furnished and connections made by either acoustic or inductive means when such equipment is operated under the following conditions:

(a) When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls, and attended at all times for such purpose.

(b) For FCC licenses broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air.

(c) When such equipment is used by the United States Department of Defense at command centers for emergency communications transmitted over the Defense Department's private line system when connected to the telecommunications network.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

12. (Cont'd)

a. Recording of Two-way Telephone Conversations (Cont'd)

(3) (Cont'd)

(d) For the United States Secret Service of the Treasury Department to record Telephone conversations which endanger the safety and security of the President of the United States, members of his immediate family, or the White House and its grounds.

(4) Portable recorder-connector equipment will be provided by the Company when so desired by the customer. The equipment will be connected with the telephone line via jacks installed by the Company on each line or station used for recording purposes.

(5) The customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from Telephone Company facilities or switched on and off.

B. NETWORK PROTECTION CRITERIA

To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the signal from the customer-provided communications equipment to the long distance message telecommunications network must comply with the following minimum network protection criteria:

1. Where the customer-provided communications equipment is connected with the message telecommunications service through a connecting arrangement and network control signaling unit furnished by the Company, the customer-provided communications equipment must comply with the following criteria:

a. to prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment to the Company interface located on the customer's premises will be specified for each customer's location, but in no case shall it exceed one milliwatt.

b. to protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meets the following limits:

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER (Cont'd)

B. NETWORK PROTECTION CRITERIA (Cont'd)

1. (Cont'd)

b. (Cont'd)

- (1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in B.1.
- (2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
- (3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
- (4) The power in the band from 25,000 to 40,000 Hertz shall not exceed 36db below one milliwatt.
- (5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

c. to prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Company interface located on the customer's premises at no time has energy solely in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in 800 to 2450 Hertz band.

2. Where the customer-provided communications equipment is connected with the message telecommunications service through customer-provided equipment which affects such connections externally to a Company network control signaling unit by means of a connection for transmitting and/or receiving the customer-provided communications equipment must comply with the following criteria:

a. to prevent excessive noise and crosstalk in the network it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9db below one milliwatt when averaged over any three (3) second interval.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER (Cont'd)

B. NETWORK PROTECTION CRITERIA (Cont'd)

2. (Cont'd)

- b. to protect other services it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):
 - (1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified above in b.1.
 - (2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
 - (3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
 - (4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
 - (5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.
- c. to prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

C. CUSTOMER-PROVIDED COMMUNICATIONS EQUIPMENT

1. Applicants

- a. Customer-provided equipment may be connected at a service point of customer on voice grade basis with telecommunications service furnished by the Company, either through a network control signaling unit and connecting arrangement or as set forth in Section.C.2, following.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER (Cont'd)

C. CUSTOMER-PROVIDED COMMUNICATIONS EQUIPMENT (Cont'd)

2. Customer-Provided Terminal Equipment:

As an alternative to the methods of interconnection specified in the preceding, customer-provided registered terminal equipment or registered protective circuitry may be connected to the telecommunications network in accordance with provision of this tariff and/or the Federal Communications Commission's registration program adopted in FCC Docket No. 19528 (Part 68) as are now in effect or may be in effect.

Direct Electrical Connection

a. The point of connection (line of demarcation) between Company and customer-provided systems and/or terminal equipment shall be as set forth below:

(1) Systems and/or terminal equipment not requiring Protective Connecting Arrangements will be at the Company provided network interface device.

(2) Systems and/or terminal equipment requiring Protective Connecting Arrangements:

(a) Access lines will be at the Protective Connecting Arrangement.

(b) Stations/terminal equipment will be at the Protective Connecting arrangement.

b. The Company will not provide systems and/or terminal equipment or station wiring beyond the point of connection (line of demarcation) with customer-provided systems and/or terminal equipment.

c. When customer owned equipment no longer requires a Protective Connecting Arrangement in accordance with Section C.2.a.(2), above, the monthly charge for the Protective Connecting Arrangement will be removed at the option of the Company.

D. MAINTENANCE OF SERVICE DUE TO THE CONNECTION
OF CUSTOMER-PROVIDED EQUIPMENT OR OTHER FACILITIES

1. The customer shall be responsible for payment for visits by the Company to the customer's premise where a service difficulty or trouble report results from customer-provided equipment or facilities. The charge will be determined on a time and materials basis.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER (Cont'd)

D. MAINTENANCE OF SERVICE DUE TO THE CONNECTION
OF CUSTOMER PROVIDED EQUIPMENT OR OTHER FACILITIES AND ALL PREMISE WIRE (Cont'd)

The customer shall be responsible for the payment of the charges indicated below for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities and all premise wire.

Per maintenance service call - \$15.00 first 1/2 hour or
fraction thereof

10.00 each additional 1/2
hour thereafter or major
part thereon, continues
with first hour

E. SALE OF KEY AND PBX TELEPHONE SYSTEMS AND STATION WIRE BY THE TELEPHONE COMPANY

The Company may, at their option, offer to existing customers previously installed Key and PBX Telephone Systems, protective connecting devices, plus other ancillary equipment and associated station wiring on the customer premise for sale subject to the following provisions:

1. The price for such systems, including installed station wire and station equipment shall be on a negotiated basis with such price under ordinary circumstances, not to be below net book value. (Net book value to be the amount of the original investment, including material and labor, less the appropriate accumulated depreciation reserve for the system plus salvage value for station wiring).
2. The Company will consider selling such systems below net book value, only after it has been determined that such systems are no longer marketable at net book value as defined in Section E.1.
3. Connections of systems to the telecommunications network will be performed by the Company under the provisions of standard connecting arrangements.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER (Cont'd)

E. SALE OF KEY AND PABX TELEPHONE SYSTEMS AND STATION WIRE BY THE TELEPHONE COMPANY
(Cont'd)

4. All other terms and conditions of sale will be on a negotiated basis and reduced to a written agreement on a case-by-case basis. In no event, however, will any agreement contradict the provisions of this tariff.
5. This tariff does not apply to Central Office switched Centrex Systems, their stations, or wire.

INTERCONNECTIONS WITH COMMUNICATIONS EQUIPMENT PROVIDED BY THE CUSTOMER (Cont'd)

F. PREMISE WIRE

1. General

- a. Premise wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends beyond the Company's Network Interface. Effective January 1, 1987, all customers are responsible for the installation of premise wire.
- b. Effective January 1, 1987, customers are also responsible for the maintenance of any premise wire including wire previously installed by the Company.
- c. The customer may request the Company to provide installation and maintenance services on a deregulated basis.

2. Installation Regulations

- a. Premise wire must be installed in accordance with the technical standards and installation guidelines published by the Company.
- b. Premise wire must be connected to residence and business Exchange Access Line service at the Company Network Interface.
- c. The Company will make the technical standards and installation guidelines available, free of charge, to customers at the business office or other designated locations. The Company will, upon request and free of charge, advise residential and single-line business customers regarding selection and proper installation of adequate quality premise wire facilities.
- d. The Company is not responsible for the connection of telephone instruments and standard jacks to premise wire.

3. Violation of Regulations

- a. Where any premise wire is used with telecommunications service in violation of any provision in this tariff, the Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation.
- b. In the event of such violation the customer shall discontinue use of the premise wire or correct the violation and notify the Company in writing that such violation has been corrected within 5 days after receipt of such notice.
- c. Failure of the customer to discontinue such use or to correct the violation and notify the Company as outlined above will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

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OBSOLETE SERVICE OFFERINGS

A. GENERAL

100.1 Service offerings listed herein are classified as obsolete. Conditions applicable to these offerings are set forth in paragraphs following.

a. Service offerings which have been made obsolete are classified as shown below.

(1) Limited to existing customers or available stock.

100.2 Obsolete services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offering were not obsolete.

100.3 Items of equipment which are continued in service for existing customers only may be retained by a customer as long the equipment is repairable and the Company is able to obtain repair parts under normal supply conditions. When this equipment or repair parts are unobtainable, the service will be discontinued and the equipment removed by the Company.

OBSOLETE SERVICE OFFERINGS (Cont'd)

B. SUPPLEMENTAL EQUIPMENT SERVICES

Compact Telephones (Princess Type)

1. General

The compact telephone is of distinctive design and is provided in available colors at the following rates.

2. Rates

	Monthly Rate	Installation Charge
Compact telephones - Rotary	\$1.90*	See Section 6

3. Conditions

- a. The compact telephone may be equipped with alighted dial which requires commercial power in its operation, which, when required, shall be furnished by the customer.
- b. A separate audible signal shall be provided by the Company, at no additional charge, if one is not self contained in the telephone provided by the Company.

* In addition to rates applicable to the class and grade of service furnished.

OBSOLETE SERVICE OFFERINGS (Cont'd)

B. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

Dial-in-Handset Type Telephones

1. General

Dial-in-handset type telephones are of a smaller dimension than telephones regularly provided by the Company. They employ a dialing mechanism in the handset portion of the telephone and are equipped with a dial light.

2. Rates

	Monthly <u>Rate</u>	Installation <u>Charge</u>
Rotary	\$2.60*	See Section 6
Touch Calling	4.00*	See Section 6

3. Conditions

- a. May be provided with all classes and grades of service (except coin telephone-public and semi-public service).
- b. Equipped with a lighted dial which is activated upon removal of the handset from its base. A commercial power source is required for the operation of this light; such power will be provided by the customer at convenient outlets.
- c. Provided in available colors at the rates shown above.

* In addition to rates applicable to the class and grade of service furnished.

OBSOLETE SERVICE OFFERINGS (Cont'd)

B. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

Cords

1. General

Regularly, extra length, weatherproof, and other special cords will be provided by the Company, and such cords remain the property of the Company.

2. Rates

Equipment Work

Charge

a. Regular straight cords, coiled handset cords

(1) fourteen (14) - foot length \$4.20

(2) twenty-five (25) - foot length 6.00

b. Multi-conductor line or handset cord (Special, See C-3)

3. Conditions

a. Line or handset cords are available in color and any requested length from five (5) to twenty-five (25) feet.

b. Certain types of telephones are equipped with a retractable cord as a standard feature, in such instances no charge will apply for the cord.

c. Requirements for the provision of special cords, not covered above, will be at cost as approved by the Public Utilities Commission under special contract.

d. Cords as furnished will be replaced without cost to customers, when such replacement is initiated by the Company for the proper maintenance of the equipment or service.

OBSOLETE SERVICE OFFERINGS (Cont'd)

B. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

Combination of Main Telephone Services

1. Two or more telephone services, when located within the same Central office Area, may be combined on the same line in such a way that the ringing signal for each of the main telephones may be recognized and answered at any of the telephones on the line.
2. Combination of main telephone services is not in accord with the general plan of furnishing telephone service and is provided only under special conditions when warranted by the circumstances involved and when suitable facilities are available. A special construction charge will be applied for such equipment as may be required at any time.
3. For each main telephone on a combined line, the appropriate one-party line rate plus a monthly rate of \$1.20 will apply.
4. For mileage charges applicable to points outside the base rate area, see Mileage Charges, Section 5.

OBSOLETE SERVICE OFFERINGS (Cont'd)

B. SUPPLEMENTAL EQUIPMENT SERVICES (Cont'd)

Impaired Hearing Equipment

1. General

The equipment listed below is designed with an extra sensitive receiver primarily for use by the hard of hearing.

2. Rates	<u>Monthly Rate</u>	<u>Installation Charge</u>
a. Transistorized Telephone Handset equipped with turn button to control amplification	\$ 1.20*	See Section 6
b. Amplifying Handset	1.50	See Section 6
c. Noisy Locations Push to talk handset	1.20	See Section 6
d. Teletype for Handicapped	34.45	See Section 6
e. Noise Canceling Transmitter		

3. Conditions

- a. Impaired hearing equipment may be provided for use with all classes and grades of service; except public and semi-public telephone service.

* In addition to rates and charges applicable to the class and grade of service furnished.

OBSOLETE SERVICE OFFERINGS (Cont'd)

C. TELEPHONE STATION SERVICE

1. General

- a. Telephone Station Service is provided by means of the connection of a telephone instrument to an exchange access line.
- b. All such instruments connected to the same access line will have the same telephone number.
- c. The Company reserves the right to determine the number of instruments that can be connected to any access line.
- d. If a station is off the premise of another station connected to the same access line, off premise mileage rates apply as shown in Section 5.
- e. Telephone Station Service is normally furnished in connection with a telephone company provided instrument at rates found elsewhere in this Tariff.
- f. Telephone Station Service may be furnished by means of customer provided telephone instruments where certain conditions are met (see Section 8).
- g. Telephone Station Service is provided at the rates and charges listed below and in addition to any other applicable rates and charges contained elsewhere in this Tariff.

2. Rates	Monthly <u>Rate</u>	Installation <u>Charge</u>
Each telephone company provided set (Basic desk or wall) *		
Rotary	\$1.25	See Section 6 (I)
Tone	1.80	See Section 6 (I)

- * Rates for other types of telephone company provided sets are found elsewhere in this Tariff.

(L) Relocated from Section 4, Sheet 3.